GMHA MEDICAL RECORDS DEPARTMENT

(updated 09/01/2020)

Steps to request for Medical Records:

- 1. Complete GMHA Authorization For Use Or Disclosure Of Medical Information form.
- 2. Provide the following requirements:
 - a. Government issued picture ID (Passport, Driver's License or Guam ID) *Must be current, NOT expired.
 - b. Original Documents
 - 1. <u>Legal Guardianship/POA</u>, <u>Subpoena</u> or <u>Ex Parte Custody Order</u> for Legal Representative.
 - 2. <u>Birth Certificate</u> for Parent's with different last name.
 - 3. <u>Marriage Certificate</u> or <u>Divorce decree</u> for change of name.
 - 4. Death Certificate for Expired patient.
- 3. <u>Authorization Form</u> and electronic copies of <u>required documents</u> can be emailed to the GMHA Medical Records Department using the email address below.

Email address: correspondence@gmha.org

4. GMHA Medical Records Department with contact you to coordinate pick-up once your request has been processed, approved, and prepared for pick-up.

Notes:

No charge

- First complementary copy of medical records will be given to patient upon discharge or upon patient request.
- Medical Records request for continues patient care. (Medical referral or appointment card should be attached with the request.)

Medical records fee will be applied: \$25.36 first 10 copies \$2.48/ page after 10 Copies.

- Insurance claims
- Work
- Banks
- Immigration
- Airlines
- Legal proceeding
- Other reason etc.