MEETING IN PROGRESS

GMHA Board of Trustees

Tuesday, July 28, 2026 | 3:00 p.m.
Zoom Video Conference

GMHA Board of Trustees Meeting

ATTENDANCE SHEET

Tuesday, July 28, 2026| 3:00 p.m. | Zoom Video Conference

	NAME:	TITLE:	SIGNATURE:
Board of Trustees	Sharon J. Davis	Chairperson	
	Vacant	Vice-Chairperson	
	Suzanne D. Lobaton	Secretary	
	Vacant	Treasurer	
	Krista L. Blankenship	Trustee	
	Melanie R. Mendiola	Trustee	
	Matthew Limtiaco	Trustee	Zoom
	Ramona Domen, PhD	Trustee	
Executive Management/Medical Staff	Joleen M. Aguon, MD	Interim Hospital Administrator/CEO	
	Ricardo Eusebio, MD	Associate Administrator of Medical Services/CMO	
	Jesse Quenga	Acting Associate Administrator of Operations/Personnel Services Administrator	
	Rodalyn Gerardo	Assistant Administrator, Operations	
	Jannica Taimanglo	Deputy Assistant Administrator, Operations	
	Ana Belen Rada	Assistant Administrator, Professional Support Services	
	Christine Tuquero	Assistant Administrator, Nursing Services	Zoom
	Liezl Concepcion	Deputy Assistant Administrator, Nursing Services	Zoom
	Yukari Hechanova	Chief Financial Officer	
	Carlos Pangelinan	Assistant Chief Financial Officer	Zoom
	Danielle Manglona	Administrator of Quality, Patient Safety and Regulatory Compliance	
	Jeffery Shay, MD	Medical Staff President	
	Manny Gabriel	Administrator, Information Technology	

GMHA Board of Trustees Meeting

ATTENDANCE SHEET

Tuesday, July 28, 2026| 3:00 p.m. | Zoom Video Conference

	Joseph McDonald	Legal Counsel	J
	Robert Weinberg	Legal Counsel	
	NAME:	**TITLE:**	**SIGNATURE:**
Guest (s)	Tiño Luján	PIO	Zoom
	George Castro		
	Jiso Pangelinan	M.E.	Zoom
	Janet Mandapat	BOT. Secretary	[signature]
	Sadie Jaisadan	Fiscal Mgr. (RCM)	Zoom

AGENDA

Guam Memorial Hospital Authority – Board of Trustees Meeting

July 28, 2026 | 3:00 p.m. | Daniel L. Webb Conference Room & Zoom Video Conference

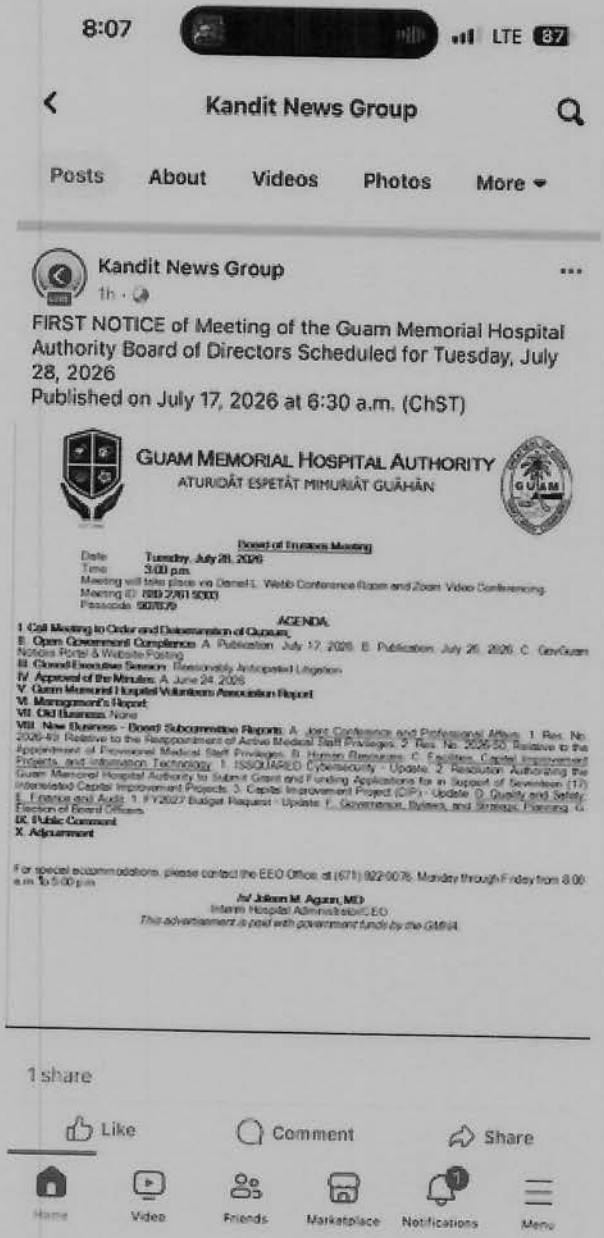
BOARD MEMBERS: Sharon Davis, Chairperson; Vacant, Vice-Chairperson; Suzanne Lobaton, Secretary; Vacant, Treasurer; Krista Blankenship, Trustee, Melanie Mendiola, Trustee, Matthew Limtiaco, Trustee & Ramona Domen, Trustee

Item		Owner
I.	**Welcoming | Call Meeting to Order and Determination of Quorum**	Chairperson Davis
II.	**Open Government Compliance** A. Publication, July 17, 2026 B. Publication, July 26, 2026 C. GovGuam Notices Portal & Website Posting	
III.	**Closed Executive Session** A. Reasonably Anticipated Litigation	All Trustees Legal Counsel (J. McDonald)
IV.	**Review and Approval of the Minutes** A. June 24, 2026	All Trustees
V.	**Guam Memorial Hospital Volunteers Association Report**	GMHVA President - T. Calvo
VI.	**Management's Report**	Executive Management
VII.	**Old Business** None	All Trustees
VIII.	**New Business - Board Subcommittee Reports**	
	A. Joint Conference and Professional Affairs 1. Res. No. 2026-49, Relative to the Reappointment of Active Medical Staff Privileges 2. Res. No. 2026-50, Relative to the Appointment of Provisional Medical Staff Privileges	Trustee Domen
	B. Human Resources	Trustee Lobaton
	C. Facilities, Capital Improvement Projects, and Information Technology 1. ISSQUARED Cybersecurity - Update 2. Resolution Authorizing the Guam Memorial Hospital Authority to Submit Grant and Funding Applications for in Support of Seventeen (17) Interrelated Capital Improvement Projects 3. Capital Improvement Project (CIP) - Update	Chairwoman Davis, Trustee Limtiaco
	D. Quality and Safety	Trustee Blankenship
	E. Finance and Audit 1. FY2027 Budget Request - Update	Trustee Mendiola
	F. Governance, Bylaws, and Strategic Planning	Vacant
	G. Election of Board Officers	All Trustees
IX.	**Public Comment**	
X.	**Adjournment**	Chairperson Davis

Janet Mandapat

From: Janet Mandapat <jmandapat@hotmail.com>
Sent: Friday, July 17, 2026 8:08 AM
To: janet.mandapat@gmha.org

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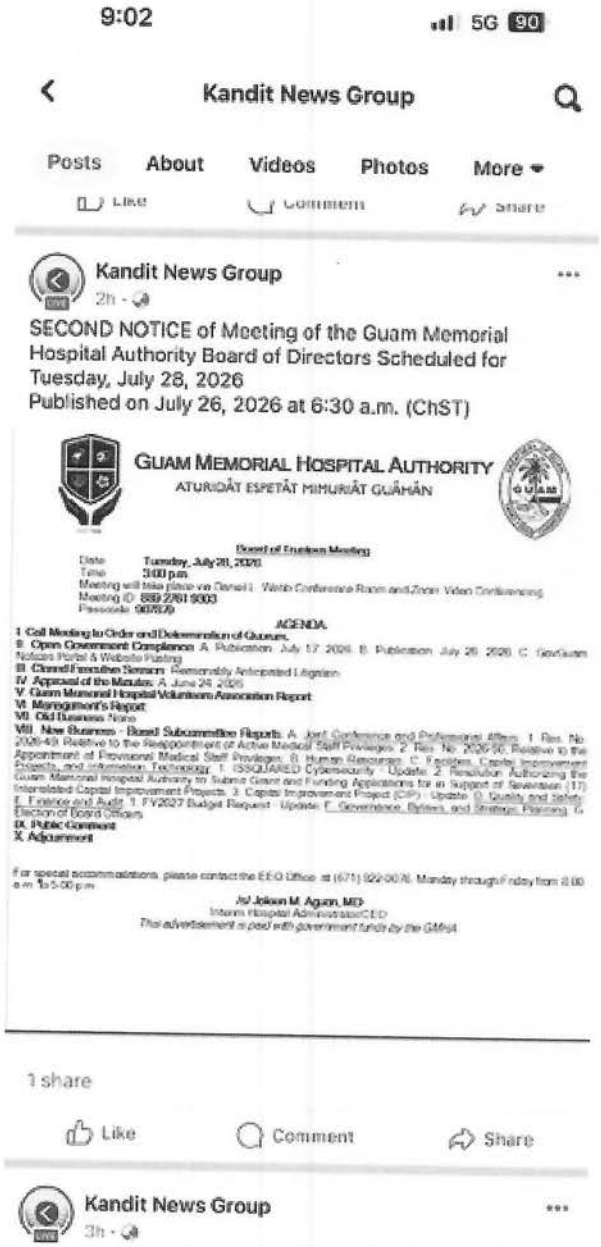


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Janet Mandapat

From: Janet Mandapat <jmandapat@hotmail.com>
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GMHA Board of Trustees Meeting

PRINT

GMHA Board of Trustees Meeting

MEETING

Posted on: 07/17/2026 09:01 AM

Posted by: Justine Camacho, BOT Administrative Assistant - Janet Mandapat

Meeting Date: 07/28/2026 03:00 PM

Department(s):
GUAM MEMORIAL HOSPITAL AUTHORITY (/notices?department_id=51)

Division(s): HOSPITAL ADMINISTRATION (/notices?division_id=178)

Notice Topic(s): BOARD MEETING (/notices?topic_id=76)

Types of Notice: MEETING (/notices?type_id=5)

For Audience(s): PUBLIC (/notices?public=1)

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AGENDA
Guam Memorial Hospital Authority – Board of Trustees Meeting
July 28, 2026 | 3:00 p.m. | Daniel L. Webb Conference Room & Zoom Video Conference

BOARD MEMBERS: Sharon Davis, Chairperson; Vacant, Vice-Chairperson; Suzanne Lobaton, Secretary; Vacant, Treasurer; Krista Blankenship, Trustee, Melanie Mendiola, Trustee, Matthew Limtiaco, Trustee & Ramona Domen, Trustee

Item	Owner
I. **Welcoming | Call Meeting to Order and Determination of Quorum**	Chairperson Davis
II. **Open Government Compliance** A. Publication, July 17, 2026 B. Publication, July 26, 2026 C. GovGuam Notices Portal & Website Posting	
III. **Closed Executive Session** A. Reasonably Anticipated Litigation	All Trustees Legal Counsel (J. McDonald)
IV. **Review and Approval of the Minutes** A. June 24, 2026	All Trustees
V. **Guam Memorial Hospital Volunteers Association Report**	GMHVA President - T. Calvo
VI. **Management's Report**	Executive Management
VII. **Old Business** None	All Trustees
VIII. **New Business - Board Subcommittee Reports**	
A. Joint Conference and Professional Affairs 1. Res. No. 2026-49, Relative to the Reappointment of Active Medical Staff Privileges 2. Res. No. 2026-50, Relative to the Appointment of Provisional Medical Staff Privileges	Trustee Domen Trustee

B. Human Resources	Lobaton
C. Facilities, Capital Improvement Projects, and Information Technology	Chairwoman Davis, Trustee Limtiaco
1. ISSQUARED Cybersecurity - Update	
2. Resolution Authorizing the Guam Memorial Hospital Authority to Submit Grant and Funding Applications for in Support of Seventeen (17) Interrelated Capital Improvement Projects	
3. Capital Improvement Project (CIP) - Update	
D. Quality and Safety	Trustee Blankenship
E. Finance and Audit	
1. FY2027 Budget Request - Update	Trustee Mendiola
F. Governance, Bylaws, and Strategic Planning	
G. Election of Board Officers	Vacant
	All Trustees

IX. **Public Comment**

X. **Adjournment**
Chairperson Davis

Link to Join Zoom Meeting:
https://gmha-org.zoom.us/j/88927619303?pwd=UeujUY9x6BOvF4NfF4z4m6dEEhLifD.1 (https://gmha-org.zoom.us/j/88927619303?pwd=UeujUY9x6BOvF4NfF4z4m6dEEhLifD.1)
Meeting ID: 889 2761 9303
Passcode: 907879

ATTORNEY'S WRITTEN RECOMMENDATION TO
ENTER EXECUTIVE SESSION
at the
July 28, 2026, GMHA Board of Trustees Meeting

I, Joseph McDonald, attorney for the Guam Memorial Hospital authority (GMHA), hereby expressly recommend that the GMHA Board of Trustees enter into executive session to discuss ongoing and/or a reasonably anticipated litigation involving the interests of GMHA.

This 28th day of July 2026.

Joseph McDonald, Legal Counsel
Attorney for the GMHA Board of Trustees

DECLARATION UNDER PENALTY OF PERJURY

My Name is Joseph McDonald. I am over the age of eighteen and fully competent to make these statements from my own personal knowledge. I am Guam Memorial Hospital Authority (GMHA)'s in-house legal counsel whose responsibility it is to represent and advise the GMHA, its Board of Trustees, Executive Leadership, and its employees.

On July 28, 2026, upon my written recommendation as its attorney, the GMHA Board of Trustees entered into executive session from which the public was excluded. The Subject of discussion was pending and/or a reasonably anticipated litigation against GMHA. No other matters were discussed during that portion of the meeting from which the public was excluded.

SWORN TO UNDER PENALTY OF PERJURY this 28th day of July 2026.

Joseph McDonald, Legal Counsel
Attorney for the GMHA Board of Trustees

Regular Meeting of the Guam Memorial Hospital Authority Board of Trustees

Wednesday, June 24, 2026 | 4:00 p.m.
Zoom Video Conference

ATTENDANCE

Board Members
Present: Sharon Davis, Suzanne Lobaton, Sonia Siliang, Dr. Michael Um, Matthew Limtiaco & Ramona Domen
Absent: Krista Blankenship & Melanie Mendiola

Leadership
Present: Dr. Joleen M. Aguon, Dr. Ricardo Eusebio, Jesse Quenga, Rodalyn Gerardo, Ana Belen Rada, Christine Tuquero, Liezl Concepcion, Yukari Hechanova, Carlos Pangelinan, Danielle Manglona, Manny Gabriel & Joseph McDonald

Absent: Robert Weinberg & Dr. Jeffery Shay

Guests: George Castro, Rayna Cruz, Uriah Aguon, Sydie Taisacan, Janet Mandapat, Tihu Lujan & Jannica Quintanilla

ISSUE/TOPIC/DISCUSSIONS	DECISION(S)/ACTION(S)	RESPONSIBLE PARTY	REPORTING TIMEFRAME	STATUS
I. CALL MEETING TO ORDER AND DETERMINATION OF QUORUM				
	After notices were duly issued pursuant to Title 5 GCA, Chapter 8, Open Government Law, Section 8107(a) and with a quorum present, Chairwoman Davis called to order the closed executive session and regular meeting of the GMHA Board of Trustees at 4:00 p.m. on Wednesday, June 24, 2026, via Zoom Video Conferencing.	Chairwoman - Sharon Davis	None	None
II. OPEN GOVERNMENT COMPLIANCE A. Publication, June 17, 2026 B. Publication, June 22, 2026 C. GovGuam Notices Portal & Website Posting	The Announcement of the Open Government Compliance was made.	Administrative Assistant - Janet Mandapat	None	Informational
III. CLOSED EXECUTIVE SESSION A. Reasonably Anticipated Litigation	Following the conclusion of Executive Session, Chairwoman Sharon Davis reconvened the Regular Meeting of the Board of Trustees and called the meeting back to order. A motion to exit Executive Session was made with a second received. The motion carried with all ayes.	All Trustees - Legal Counsel (J. McDonald)	None	Approved
IV. REVIEW AND APPROVAL OF MINUTES				
A. May 27, 2026	Trustee Dr. Um motioned, and it was seconded by, Trustee Siliang to approve the May 27, 2026 minutes as presented. The motion carried with all ayes.	All Trustees	None	Approved
V. GUAM MEMORIAL HOSPITAL VOLUNTEERS ASSOCIATION REPORT				

	Ms. Terese Calvo reported that the Guam Memorial Hospital Volunteers Association is actively preparing for its annual *Thanksgiving Raffle Fundraiser,* one of the Association's largest fundraising efforts supporting hospital programs and equipment needs. Mrs. Calvo advised that the Association is currently awaiting the hospital's updated equipment and project wish list, which is necessary before raffle tickets can be finalized and printed. She emphasized the urgency of receiving the list so ticket sales can begin as soon as possible and stated that GMHVA is working toward its fundraising goal of $80,000.	GMHVA President - Terese Calvo	None	Informational
	Dr. Joleen Aguon acknowledged the delay and explained that Executive Management had already discussed utilizing the prior years' equipment wish list because many of those items remain priorities for the hospital. Dr. Aguon apologized that the request had not yet been completed, stated that she would identify the appropriate staff member responsible for the list, and committed to providing the finalized wish list to the Volunteers Association by the following day. Mrs. Calvo thanked Administration for its support and concluded her report.	Interim Hospital Administrator/CEO - Joleen M. Aguon, MD	None	Informational
VI. MANAGEMENT'S REPORT				
A. Accreditation Update	Dr. Aguon reported that hospital accreditation continues to be the organization's highest priority, emphasizing that accreditation efforts serve as the foundation for improvements occurring throughout the hospital. Following the March 2026 mock accreditation survey, departments have continued working diligently to address deficiencies identified during the assessment. Current efforts include comprehensive reviews of departmental policies and procedures, employee competency files, Environment of	Interim Hospital Administrator/CEO - Joleen M. Aguon, MD	None	Informational

B. Revenue Cycle Management & Financial Sustainability	Care improvements, and infection prevention and control readiness. Dr. Aguon announced that on June 23, 2026, Acting Governor Joshua Tenorio authorized the activation of the *Guam National Guard* under State Active Duty to assist Guam Memorial Hospital with accreditation readiness activities. A total of 45 National Guard personnel will work alongside hospital employees on prioritized facility and campus improvement projects supporting accreditation. Dr. Aguon expressed appreciation to the Governor Lourdes Leon Guerrero, Lt. Governor Joshua Tenorio and the Guam National Guard, and government partners for their support and stated that the additional manpower would significantly accelerate the hospital's readiness efforts. Dr. Joleen Aguon reported that strengthening the hospital's Revenue Cycle Management (RCM) remains one of Management's highest operational priorities. Administration continues to modernize the revenue cycle through several initiatives designed to improve collections, billing efficiency, reimbursement, and long-term financial sustainability. Dr. Aguon reported that GMHA is currently pursuing procurement for a comprehensive revenue cycle management solution while simultaneously utilizing MicroHealth as an interim ("bridge") solution to enhance existing revenue cycle operations. In addition, Management continues building internal staff capacity to strengthen billing and collections processes. A significant accomplishment announced during the meeting was GMHA's approval as an authorized MyCare provider, allowing the hospital to participate in the Federated States of Micronesia (FSM) private insurance program. Dr. Aguon credited Ms. Jannica Quintanilla for representing GMHA at the Pacific Islands Health Officers Association (PIHOA)	Interim Hospital Administrator/CEO - Joleen M. Aguon, MD	None	Informational

C. Accreditation Readiness & Organizational Culture	conference and establishing relationships that contributed to this achievement. Dr. Aguon stated that participation in the MyCare program complements GMHA's ongoing initiatives to reduce the hospital's self-pay population and improve reimbursement opportunities through third-party payors. Management also continues exploring additional long-term federal reimbursement opportunities to strengthen the hospital's financial position. Dr. Aguon advised the Board that GMHA's accreditation initiative extends beyond preparing for a survey and is intended to create a lasting organizational culture focused on quality, patient safety, and continuous improvement. Management plans to submit GMHA's application for CIHQ Accreditation in August 2026, with the accreditation survey anticipated approximately three to four months later, placing the survey within the Fall/Winter 2026 timeframe. To prepare for accreditation, GMHA will invest in specialized certification and survey-readiness training. Dr. Aguon reported that a multidisciplinary team—including physician leadership, Compliance, and Quality personnel—will attend CIHQ training to obtain certification and enhance organizational expertise. Participants identified included: • Dr. J. Cruz (Physician Champion) • Dr. Eusebio (Chief Medical Officer/Compliance) • Ms. Danielle Manglona (Compliance) Management also intends to send additional division representatives to receive specialty certification to ensure	Interim Hospital Administrator/CEO - Joleen M. Aguon, MD	None	Informational

D. Organization Improvement Initiatives E. Lean Management Implementation Update F. Operational Partnerships and Procurement Initiatives	accreditation knowledge is broadly distributed throughout the organization. During Board discussion, Trustees emphasized the importance of maintaining accreditation standards after achieving accreditation. Dr. Aguon responded that accreditation must become the responsibility of every department rather than a single office. Leadership is therefore identifying accreditation champions throughout the hospital to sustain compliance long-term. Dr. Aguon reported that Management continues implementing organization-wide improvement initiatives that support accreditation, operational efficiency, and financial performance. Leadership remains focused on strengthening internal teams while simultaneously modernizing administrative processes. The Administration emphasized that organizational improvements are being approached comprehensively rather than through isolated projects, ensuring alignment between quality improvement, financial sustainability, workforce development, and patient care. Management reiterated that success depends upon participation from every department and continued collaboration among clinical, administrative, and support services. Dr. Joleen Aguon reported that the hospital is in the final stages of implementing its Lean Management initiative. Administration has completed contract negotiations and is awaiting final approval and signature from the Office of the Attorney General (AG), which has been supportive throughout the process. Once the agreement is finalized, the Lean Management team is expected to begin work at Guam Memorial Hospital within the coming week. Administration noted that the initiative is	Interim Hospital Administrator/CEO - Joleen M. Aguon, MD	None	Informational

	intended to improve operational efficiency, streamline workflows, reduce waste, and support the hospital's ongoing accreditation readiness efforts. Dr. Aguon further reported that Requests for Proposals (RFPs) are currently being prepared for the outsourcing of the hospital cafeteria and Skilled Nursing Facility (SNF) services as part of ongoing operational improvement initiatives. Administration also met with Captain James G. Demitrack, Commanding Officer of the U.S. Naval Hospital Guam, to discuss opportunities for collaboration through a Memorandum of Understanding (MOU). Discussions included the potential for group purchasing arrangements, which would allow GMHA to leverage combined purchasing power and obtain medical supplies and equipment at more favorable pricing. Additional discussions focused on establishing personnel exchange opportunities between GMHA and Naval Hospital Guam. Dr. Aguon explained that achieving hospital accreditation remains essential to expanding these collaborative efforts. During the COVID-19 pandemic, accreditation limitations prevented military medical personnel from providing clinical support at GMHA. With accreditation now a priority for 2026, both organizations expressed optimism that future collaboration could include shared staffing, cross-training, and professional development. Administration also discussed opportunities for collaboration in Materials Management, including knowledge-sharing between logistics personnel. Naval Hospital Guam employs a Medical Logistician with specialized expertise in medical supply chain management, and both organizations expressed interest in facilitating staff exchanges to strengthen procurement practices and operational efficiencies.	Interim Hospital Administrator/CEO - Joleen M. Aguon, MD	None	Informational

G. Grants	Dr. Joleen Aguon reported that Administration continues to aggressively pursue external funding opportunities to support capital improvement projects and infrastructure modernization throughout the hospital. Administration has submitted more than thirty (30) TAP and MAP grant applications and is awaiting funding decisions. Dr. Aguon emphasized that the hospital is pursuing every available funding opportunity to secure additional financial resources for critical projects. Management also reported ongoing planning efforts for Community Development Block Grant–Disaster Recovery (CDBG-DR) funding. Proposed projects include improvements to the Z-Wing, completion of the Maternal Child Health (MCH) Project, and several major infrastructure initiatives. Administration continues to work closely with ISSQUARED to develop projects related to the hospital's information technology infrastructure, as well as previously identified capital improvement projects, including above-ground fuel storage tanks and boiler replacements. In addition, GMHA submitted three (3) Guam Economic Development Authority (GEDA) grant applications, each valued at approximately $25,000, and is currently awaiting notification of funding awards.	Interim Hospital Administrator/CEO - Joleen M. Aguon, MD	None	Informational
VII. OLD BUSINESS None	There were no old business matters to discuss.	All Trustees	None	None

VIII. NEW BUSINESS - BOARD SUBCOMMITTEE REPORTS A. Joint Conference and Professional Affairs 1. Res. No. 2026-42, Relative to the Reappointment of Active Medical Staff Privileges 2. 2026-43, Relative to the Reappointment of Active Associate Medical Staff Privileges 3. Res. No. 2026-44, Relative to the Appointment of Provisional Medical Staff Privileges	Trustee Dr. Um motioned, and it was seconded by Trustee Limtiaco to approve Res. No. 2026-42 through Res. No. 2026-44 as presented. The motion carried with all ayes.	All Trustees Chairperson JCPA - Trustee Dr. Michael Um	None	Approved
B. Human Resources	Trustee Suzanne Lobaton reported that the Human Resources Subcommittee met on June 15, 2026 and provided updates regarding executive recruitment, staffing initiatives, and workforce planning. **<u>Hospital Administrator/CEO Recruitment</u>** Trustee Lobaton reported continued progress in the recruitment for the Hospital Administrator/CEO position. As of the June 2026 meeting: • **23 applications** had been received. • **7 applicants** met the minimum qualifications. • **11 applicants** were determined to be ineligible. • The remaining applications continued through the evaluation process. Administration advised that the Search Committee would begin scheduling interviews for qualified applicants once the remaining evaluations were completed.	Chairperson, Human Resources - Trustee Suzanne Lobaton	None	Informational

	The Board acknowledged continued public interest in the position and emphasized the importance of completing a thorough evaluation process before interviews begin. **<u>Long-Term Care Administrator Recruitment</u>** Trustee Lobaton reported that recruitment for the Long-Term Care Administrator position remains active. Management continues reviewing remaining applications and intends to convene an interview panel once evaluations are completed. The position remains critical to maintaining compliance with CMS requirements for Skilled Nursing Facility operations. • **8 applications** had been received. • **1 applicant** qualified met the minimum qualifications • **7 applicants** were determined to be ineligible.	Chairperson, Human Resources - Trustee Suzanne Lobaton	None	Informational
1. Res. No. 2026-45 Formalizing Rules and Regulations for Internal Organization and Management	Trustee Dr. Um motioned, and it was seconded by Trustee Limtiaco to approve Res. No. 2026-45. The motion carried with all ayes.	All Trustees	None	Approved
2. Res. No. 2026-46, Relative to Reconsider and Rescind Res. No. 2021-05 Relative to Abolishing the Unclassified Position of Director, Hospital Business Development & Strategic Planning	Trustee Dr. Um motioned, and it was seconded by Trustee Limtiaco to approve Res. No. 2026-46. The motion carried with all ayes.	All Trustees Acting Associate Administrator of Operations/Personnel Services Administrator - Jesse Quenga	None	Approved

C. Facilities, Capital, Improvement Projects, and Information Technology 1. Res. No. 2026-47, Relative to Authorizing the GMHA Management to Pursue Funding for the Maternal Child Health Renovation Project	Trustee Dr. Um motioned, and it was seconded by Trustee Limtiaco to approve Res. No. 2026-47. The motion carried with all ayes.	All Trustees	None	Approved
2. Capital Improvement Project (CIP) - Update	Management reported continued progress on several capital improvement projects designed to improve hospital infrastructure and support accreditation readiness. Administration advised that projects continue to focus on replacing aging infrastructure, improving patient care environments, and addressing deficiencies identified during recent mock accreditation surveys. Departments continue prioritizing repairs to patient care areas, building systems, and facility components affecting patient safety and regulatory compliance. The Board was advised that project managers continue monitoring construction schedules while coordinating procurement activities and contractor performance to minimize delays.	Assistant Administrator of Operations - Rodalyn Gerardo Chairperson, FAC, CIP, & IT - Chairwoman Sharon Davis	None	Approved
D. Quality and Safety	As discussed, approximately 20% of the Regular Board Meeting agenda will include discussion of Quality and Safety matters. The Quality and Safety Committee held a productive two-hour meeting yesterday, during which several key performance areas and regulatory updates were reviewed. ***a) Quality Dashboard (POPI Reports) – Calendar Year 2025, Fourth Quarter*** Code Blue Performance The Code Blue performance indicators continue to demonstrate strong outcomes, exceeding the Get With The	Chairperson, Quality & Safety - Trustee Suzanne Lobaton for Krista Blankenship	None	Informational

	Guidelines (GWTG) resuscitation benchmarks by more than two-fold. These benchmarks represent national standards. Collaborative efforts between physicians, nursing, and hospital staff remain ongoing to further enhance resuscitation performance and improve patient outcomes. ***b)Environment of Care Committee – Calendar Year 2026, First Quarter*** Environment of Care Committee indicators continued to perform well during Quarter 1 of 2026. Identified challenges include aging equipment and infrastructure, funding limitations, and supply chain constraints, which have impacted performance in certain areas. Indicators that had not yet achieved their established goals have demonstrated improvement during the quarter and continue to trend positively toward their targets. ***c)Patient Experience*** Patient satisfaction scores increased and exceeded the established goal for the reporting period. All patient complaints have either been resolved or are actively under review by the appropriate departments. Timeliness of complaint responses remained at goal. Although resolution timeframes did not fully meet established targets, delays were primarily attributed to the need for comprehensive investigations and implementation of appropriate follow-up actions to ensure concerns were fully addressed. ***d)Infection Prevention and Control*** The Infection Control Committee conducted additional audits during Quarter 1 to further evaluate infection prevention and control practices. The Committee also developed and	Chairperson, Quality & Safety - Trustee Suzanne Lobaton for Krista Blankenship	None	Informational

	distributed educational materials to reinforce staff awareness and support performance improvement initiatives. Hospital-acquired infections remained minimal to none during the quarter. Additional staff education and engagement activities, including the ongoing infection prevention "jam sessions," continue to support compliance and improvement efforts. ***e) Obstetrics and Gynecology Medical Staff Department*** The Obstetrics and Gynecology Medical Staff Department met established performance goals for the majority of its indicators during Quarter 1. One measure experienced a decline during the quarter. Potential contributing factors have been identified and are currently being evaluated. Nursing and medical staff continue to collaborate on targeted interventions to improve performance in this area and sustain positive trends. ***f) Patient Registration*** The Patient Registration Department provided an update regarding a performance measure that will now be reported through the hospital's quality program, rather than remaining an internal departmental metric. Historical data demonstrates sustained improvement over time. Although the department has not yet reached the established goal, performance continues to show a consistent positive trend toward achieving the target. The metric tracks the conversion of self-pay patients to Medicaid coverage.	Chairperson, Quality & Safety - Trustee Suzanne Lobaton for Krista Blankenship	None	Informational

	g)Root Cause Analysis (RCA) Two Root Cause Analyses (RCAs) were completed during Quarter 1. ***h)Leadership Safety Walkarounds*** Leadership Safety Walkarounds are scheduled to resume next month and continue to be conducted approximately quarterly as part of ongoing patient safety and quality improvement efforts. **CMS Regulatory Compliance and CIHQ Accreditation Update** The Skilled Nursing Facility (SNF) recently underwent a CMS survey. The primary finding was the absence of a Long-Term Care Administrator, which is a required position. GMHA will begin conducting interviews to fill this position. Additional preliminary findings were largely related to the absence of this role. The final CMS survey report is pending. In the interim, SNF staff are actively addressing preliminary issues identified during the survey exit session. GMHA is also currently awaiting two follow-up EMTALA surveys, as well as a Life Safety and Emergency Preparedness Survey from CMS. Additionally, GMHA is in the process of obtaining a follow-up Industrial Hygiene assessment to evaluate air quality conditions and support ongoing environmental safety improvements.	Chairperson, Quality & Safety - Trustee Suzanne Lobaton for Krista Blankenship	None	Informational

E. Finance and Audit 1. Res. No. 2026-48, Relative to Approving Fifty-Four (54) New Fees 2. FY2027 Budget Request - Update	Trustee Dr. Um motioned, and it was seconded by Trustee Limtiaco to approve Res. No. 2026-48. The motion carried with all ayes. Mrs. Yukari Hechanova presented the hospital's financial update and reported that management continues to closely monitor revenues, expenditures, and cash flow while balancing operational needs and accreditation priorities. Management reported that hospital collections continued to improve compared to previous reporting periods. Although financial pressures remain, Administration indicated that revenue cycle improvements and enhanced billing practices are contributing to stronger collections and improved cash management. The Board was advised that management continues to monitor labor costs, contractual services, pharmaceutical expenditures, utilities, and other operating expenses while identifying opportunities for cost containment without negatively impacting patient care.	All Trustees Chief Financial Officer - Yukari Hechanova	None None	Approved Informational
F. Governance, Bylaws, and Strategic Planning	The Governance, Bylaws, and Strategic Planning Committee met on June 16, 2026. ***a) Board Leadership and Officer Elections*** The Committee discussed upcoming Board leadership assignments. Due to the current vacancies of two Trustee positions, election of new Board officers will be deferred until the next Regular Board Meeting. The Board will need to fill the positions of Vice Chairperson and Treasurer. Additionally, the Board will determine Trustee assignments for leadership of the Governance, Bylaws, and Strategic Planning Committee and Joint Conference and Professional Affairs (JCPA).	Chairperson, Gov, Bylaws & Strategic Planning - Trustee Sonia Siliang	None	Informational

	b)Committee Orientation and Communications Tracker The Committee discussed the transition and orientation process for new Trustees. PIO Mr. Tihu Lujan is becoming familiar with the Board communications tracker and related processes. It was noted that by the next Committee meeting, Mr. Lujan will take a more active role in managing and monitoring the communications tracker to support improved follow-up and accountability.	Chairperson, Gov, Bylaws & Strategic Planning - Trustee Sonia Siliang	None	Informational
IX. PUBLIC COMMENT				
	<u>Maternal Child Health (MCH) Renovation Project Update</u> The Board discussed the Maternal Child Health (MCH) Renovation Project, with clarification provided regarding the total project cost. Dr. Joleen Aguon reported that the construction cost estimate is approximately $23 million. Ms. Rodalyn Gerardo clarified that the Board-approved resolution reflects a total project cost of $28 million, which includes approximately $5 million for Furniture, Fixtures, and Equipment (FF&E), including furnishings and necessary equipment for the facility. Mr. Uriah Aguon acknowledged the clarification and noted that the additional $5 million accounts for FF&E costs beyond the construction scope. Mr. Uriah Aguon also requested clarification regarding the project location and whether the MCH Center would be developed as a separate facility. Dr. Joleen Aguon clarified that the project will be located within the existing GMHA hospital campus. Mr. Jesse Quenga further explained that the project will involve renovating spaces currently allocated for Labor and Delivery	PDN Report – Uriah Aguon	None	Informational

	(L&D) and expanding into the hospital's center courtyard area to develop the Maternal Child Health Center. The project will transform existing hospital spaces to support expanded maternal and child health services. Kudo's and Farewell to two fellow Trustees who have completed their board term with GMHA. Dr. Michael Um and Ms. Sonia Siliang. It has been a pleasure having you.	Chairwoman - Sharon Davis	None	Informational
X. ADJOURNMENT				
	There being no further business matters for discussion, Chairwoman Davis declared the meeting adjourned at 6:29 p.m., motioned by Trustee Limtiaco and seconded by Trustee Lobaton. The motion carried with all ayes.	All Board Members	None	Approved

Transcribed by: _____
Janet U. Mandapat
BOT - Secretary

Submitted by: _____
Suzanne D. Lobaton
Secretary

CERTIFICATION OF APPROVAL OF MINUTES: The minutes of the May 27, 2026 regular session meeting were accepted and approved by the GMHA Board of Trustees on this 24th day of June 2026.

Certified by: _____
Sharon J. Davis
Chairperson

GUAM MEMORIAL HOSPITAL AUTHORITY
ATURIDÅT ESPETÅT MIMURIÅT GUÅHÅN
850 Governor Carlos Camacho Road, Tamuning, Guam 96913
Operator: (671) 647-2330 or 2552 | Fax: (671) 649-5508

BOARD OF TRUSTEES
Official Resolution No. 2026-49
"RELATIVE TO THE REAPPOINTMENT OF ACTIVE MEDICAL STAFF PRIVILEGES"

Practitioner	Department	Specialty	Expiration Date
Fernan De Guzman, MD	Anesthesia	Anesthesia	June 30, 2028
Dennis Sarmiento, MD	Pediatric	Pediatric	June 30, 2028

WHEREAS, the above listed practitioners met the basic requirements for Active Medical Staff Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.2; and

WHEREAS, the Medical Executive Committee email voted June 26, 2026 and the Joint Conference and Professional Affairs Committee recommended approval of Active Medical Staff Membership reappointment for the above listed practitioners; and

WHEREAS, all reappointments to Active Medical Staff Membership require Board approval; now, therefore be it

RESOLVED, that the Board of Trustees approves this recommendation to reappoint the above named practitioners to Active Medical Staff as recommended; and, be it further

RESOLVED, that the Board of Trustees directs the Hospital Administrator to duly notify the practitioners listed above and all Hospital and Medical Departments of these reappointments; and be it further

RESOLVED, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

DULY AND REGULARLY ADOPTED ON THIS 28th DAY OF JULY, 2026.

Certified by:

Sharon J. Davis
Chairperson

Attested by:

Suzanne D. Lobaton
Secretary

GUAM MEMORIAL HOSPITAL AUTHORITY
ATURIDÅT ESPETÅT MIMURIÅT GUÅHÅN
850 Governor Carlos Camacho Road, Tamuning, Guam 96913
Operator: (671) 647-2330 or 2552 | Fax: (671) 649-5508

BOARD OF TRUSTEES
Official Resolution No. 2026-50
"RELATIVE TO THE APPOINTMENT OF PROVISIONAL MEDICAL STAFF PRIVILEGES"

Practitioner	Department	Specialty	Expiration Date
Chawat Tongma, MD	Medicine	Internal Medicine	June 30, 2027
Ramel Carlos, MD	Medicine/Peds	Neurology(EEG Reading)	June 30, 2027
James O'Neil, DO	OB/GYN	OB/GYN	June 30, 2027
Isaias Coelho, MD	OB/GYN	OB/GYN	June 30, 2027

WHEREAS, the above listed practitioners met the basic requirements for Provisional Medical Staff Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.3; and

WHEREAS, the Medical Executive Committee email voted on June 26, 2026 and the Joint Conference and Professional Affairs Committee recommended approval of Provisional Medical Staff Membership appointment for the above listed practitioner; and

WHEREAS, all appointments to Provisional Medical Staff Membership require Board approval; now, therefore be it

RESOLVED, that the Board of Trustees approves this recommendation to appoint the above named practitioners to Provisional Medical Staff as recommended; and, be it further

RESOLVED, that the Board of Trustees directs the Hospital Administrator to duly notify the practitioners listed above and all Hospital and Medical Departments of these appointments; and be it further

RESOLVED, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

DULY AND REGULARLY ADOPTED ON THIS 28th DAY OF JULY, 2026.

Certified by:

Sharon J. Davis
Chairperson

Attested by:

Suzanne D. Lobaton
Secretary

GUAM MEMORIAL HOSPITAL AUTHORITY
ATURIDÅT ESPETÅT MIMURIÅT GUÅHÅN
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BOARD OF TRUSTEES
Official Resolution No. 2026-51

"RESOLUTION AUTHORIZING THE GUAM MEMORIAL HOSPITAL AUTHORITY TO SUBMIT GRANT AND FUNDING APPLICATIONS IN SUPPORT OF SEVENTEEN (17) INTERRELATED CAPITAL IMPROVEMENT PROJECTS."

WHEREAS, the Guam Memorial Hospital Authority (GMHA) has identified critical infrastructure and facility improvement needs that align with the eligible activities under the Community Development Block Grant - Disaster Recovery (CDBG-DR) Program administered by the Guam Housing and Urban Renewal Authority (GHURA); and

WHEREAS, the Board of Trustees recognizes the importance of securing additional funding to improve hospital operations and enhance access to care for low and moderate-income residents; and

WHEREAS, the GMHA Planning Department is preparing a formal application for funding consideration under the FY 2026 CDBG-DR Program to support the following projects and initiatives: Maternal Child Health Renovation & Expansion Project; Z-wing Renovation Project; Above Ground Fuel Storage; GMHA Digital Infrastructure Modernization and Resiliency Project; Various HVAC Improvement Projects; Building Envelope Hardening; Roof Repair and Replacement; Kitchen/Cafeteria Electrical Rebuild; Water Intrusion Remediation and Mold Abatement; Boiler and Hot Water Tank Replacement; On-site Liquid Oxygen Plant; Emergency Generator Upgrade; On-site Water Storage and Redundant Supply; Exterior Corridor and Stairwell Enclosure; IT/EHR Network Resiliency; Access Control and Security Systems; Autoclave and Sterilization Replacement; and

WHEREAS, it is necessary to designate an official representative to submit the application and execute all related documents on behalf of the hospital;

NOW THERFORE BE IT RESOLVED, that the Board of Trustees of the Guam Memorial Hospital Authority hereby approves the submission of CDBG-DR applications to GHURA for funding consideration; and

BE IT FURTHER RESOLVED, that Dr. Joleen M. Aguon, Interim Hospital Administrator/Chief Executive Officer, is hereby designated as the Authorized Representative to act on behalf of the Guam Memorial Hospital Authority in connection with the CDBG application, including the signing of all required forms, assurances, certifications, and related documentation.

DULY AND REGULARLY ADOPTED ON THIS 28th DAY OF JULY 2026.

Certified by:

Sharon J. Davis
Chairperson

Attested by:

Suzanne D. Lobaton
Secretary

GUAM MEMORIAL HOSPITAL AUTHORITY
ATURIDÅT ESPETÅT MIMURIÅT GUÅHÅN
850 Governor Carlos Camacho Road, Tamuning, Guam 96913
Operator: (671) 647-2330 or 2552 | Fax: (671) 649-5508

August 3, 2026

VIA ELECTRONIC MAIL
Benjamin J.F. Cruz
Public Auditor
Office of Public Accountability
Suite 401 DNA Building
238 Archbishop Flores Street
Hagåtña, GU 96910

RE: Reporting Requirements for Boards and Commissions

Dear Mr. Cruz:

To comply with Ch. 8 of Title 5 GCA, Section 38, §8113.1, Reporting Requirements for Boards and Commissions, the GMHA hereby submits the recording for the July 28, 2026 GMHA Board of Trustees Meeting via Google Drive as guided by your office.

Please contact Janet U. Mandapat, Administrative Assistant at (671) 647-2367 or by email at janet.mandapat@gmha.org for any questions or clarifications.

Sincerely,

Ricardo Eusebio, MD
Interim Hospital Administrator/CEO

GUAM MEMORIAL HOSPITAL AUTHORITY
ATURIDÅT ESPETÅT MIMURIÅT GUÅHÅN
850 Governor Carlos Camacho Road, Tamuning, Guam 96913
Operator: (671) 647-2330 or 2552 | Fax: (671) 649-5508

August 10, 2026

VIA ELECTRONIC MAIL
Honorable Frank Blas Jr.
Speaker of I Mina'trentai Ocho Na Liheslaturan Guåhan
163 Chalan Santo Papa
Hagåtña, GU 96910

RE: Reporting Requirements for Boards and Commissions

Dear Speaker Blas:

To comply with Ch. 8 of Title 5 GCA, Section 38, §8113.1, Reporting Requirements for Boards and Commissions, the GMHA hereby submits the materials presented and discussed at the July 28, 2026 Meeting of the GMHA Board of Trustees.

Please contact Janet U. Mandapat, Board of Trustees Secretary at (671) 647-2367 or by email at janet.mandapat@gmha.org for any questions or clarifications.

Sincerely,

For Joleen M. Aguon, MD
Interim Hospital Administrator/CEO

GUAM MEMORIAL HOSPITAL AUTHORITY
ATURIDÅT ESPETÅT MIMURIÅT GUÅHÅN
850 Governor Carlos Camacho Road, Tamuning, Guam 96913
Operator: (671) 647-2330 or 2552 | Fax: (671) 649-5508

August 10, 2026

VIA ELECTRONIC MAIL
Honorable Lourdes A. Leon Guerrero
I Maga'hågan Guåhan
Ricardo J. Bordallo Governor's Complex
Adelup, GU 96910

RE: Reporting Requirements for Boards and Commissions

Dear Governor Leon Guerrero:

To comply with Ch. 8 of Title 5 GCA, Section 38, §8113.1, Reporting Requirements for Boards and Commissions, the GMHA hereby submits the materials presented and discussed at the July 28, 2026 Meeting of the GMHA Board of Trustees.

Please contact Janet U. Mandapat, Board of Trustees Secretary at (671) 647-2367 or by email at janet.mandapat@gmha.org for any questions or clarifications.

Sincerely,

for Joleen M. Aguon, MD
Interim Hospital Administrator/CEO