

Hafa Adai GovGuam Employees and/or Retirees!

Welcome to TakeCare's Health Plan!

Thank you for considering TakeCare Insurance Company, Inc. ("TakeCare") for your health care needs. At TakeCare, we are committed to delivering quality and affordable health care benefits and services that focuses on you and your family needs. We work in collaboration with your medical provider to ensure that you receive the island's best health care.

We encourage you to thoroughly read through this informational benefits booklet and the related member handbook to better understand your TakeCare's health plan and benefits. This booklet provides a summary of your benefit coverage, your payment responsibilities (co-payment, co-insurance, deductible, and/or charges for non-covered services), plan exclusions and benefit limitation specific to your TakeCare health plan option. You will also find a list of in-network/participating providers, including an exclusive access to the FHP Health Center services and TakeCare's wellness and fitness programs and offerings that were made available to you.

TakeCare encourages you to access electronic versions of our GovGuam materials or enroll virtually/online through TakeCare's 2023 GovGuam page at [www.takecareasia.com/govguam2023](http://www.takecareasia.com/govguam2023) or scan the QR code below.

**Important Note:** GovGuam's FY2023 Prescription Benefit Coverage will be administered by TakeCare. Please refer to the separate booklet titled "Prescription Benefit Program" for details.

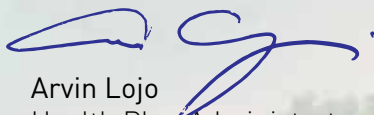
**For your convenience and our dedication to provide you with the timely and quality services, we have the following dedicated GovGuam specific phone lines for any of your healthcare needs:**

- For health plan benefit coverage, eligibility & enrollment and/or provider network inquiries:  
**(671) 649-0468** (0GOV) (TakeCare Insurance)

We hope you find the information provided in this booklet useful to help you choose TakeCare health plans for your healthcare needs. If you need additional assistance, please contact our Customer Service Department at **1(671) 647-3526** or **1(877) 484-2411** (toll free), Monday through Friday 8am to 5pm ChST, or by email at: [CustomerService@takecareasia.com](mailto:CustomerService@takecareasia.com).

Si Yu'us Ma'ase and Thank You!

Sincerely,



Arvin Lojo  
Health Plan Administrator  
TakeCare Insurance Company, Inc.

**GOVGUAM**



**SCAN ME**