



# Guam Memorial Hospital Authority Aturidåt Espetåt Mimuriåt Guåhan



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July 30, 2019

## AMENDMENT #2

FOR

GMHA RFI 001-2019

### ELECTRONIC HEALTH RECORD SYSTEM

This amendment is being issued to respond to Strategic Asia Pacific Partners, Inc.

1. Will data migration be **part** of the project during the conversion of the old system to the new system?  
**Yes**
2. Is GMH and Skilled Nursing Unit treated as one facility?  
**Yes**
3. What version do you currently have for Radiology Information Services and Laboratory Information Services? How are these systems interfaced? Can we do a site visit of the facility?  
**Radiology Information Services (RIS) from Radius (former Connect Imaging) 2005. Laboratory Information System (LIS) from Cerner Corp. Millennium 2012. Systems are interfaced with HL7 (ADT's, Inbound, Outbound) with existing EHR System. This is a Request for Information (RFI) not a Request for Proposal (RFP), site visit can be arranged during the RFP process after this RFI is completed.**
4. For Clinical and Medical outcomes that are part of regulatory compliance requirements (CMS, TMJ, MIPS, etc.), will this be included in EHR project business objectives?  
**It is included under EHR III. Product Specifics right below II. Business Objectives.**
5. On page 5 of RFI 001-2019:
  - a. EBUS, Bedside Medical Devices, Anesthetic Device Integration
    - i. What specific devices would you have in mind?  
**Any and all Biomedical Devices used for patient medical care such as fetal monitoring, vital Statistics, heart cardio monitoring, etc. with interfaces to EHR.**

- b. Shared Computing Services
  - i. Is this referring to facilities in the same group or to other third-party groups?  
**Facilities in the same group.**
  
- 6. On page 6 of RFI 001-2019:
  - a. Support for and/or integration with systems for verifying insurance eligibility and submitting claims electronically
    - i. Can this be verified with Guam Insurance providers if doable?  
**GMHA's current EHR is integrated with systems for verifying insurance eligibility and submitting claims electronically using standard transaction sets to both local and federal insurance providers.**
  
  - b. Loadable and Down-loadable documentation and forms
    - i. Is this referring to new forms after new system has been implemented? – **Yes**
    - ii. Does this also include forms prior to system upgrade? – **Yes**
  
  - c. On-premises COTS
    - i. Does GMH have a current data center that can host the servers? – **Yes**
    - ii. Has GMH considered budgeting for technical resources to run the system after new system implementation? **Yes, we will also entertain either local hosting or remote hosting with cost comparisons to include technical resources**
  
- 7. On page 7 of RFI 001-2019:
  - a. Off-premises COTS
    - i. Would the cost of connecting to the offsite location be part of the package? **Yes, this should be included for remote or cloud hosting of the new HER System.**
    - ii. Does GMH have plans of maintaining this themselves? **No, for remote or cloud hosting remotely hosted by the EHR vendor source on their machines and the EHR vendor sourced will be responsible for upgrading it, maintaining the system, and ensuring redundancy and high availability for immediate backup and disaster recovery. These systems can provide a lot of capabilities and may be the most cost effective for GMHA in as far as not having to worry about cost for machines, maintenance and support, upgrades.**
  
- 8. On page 9 of RFI 001-2019:
  - a. Analysis and Managed Care
    - i. Is GMH looking for a Cost Accounting solution to address the requirement? – **No, GMHA may continue to use existing Revenue Cycle Management (RCM) System and existing General Financials System – but the new EHR Should be able to interface feeder data from the EHR into these existing systems so that data/revenue/provider productivity Analysis and Managed Care can be reviewed, tracked and reported.**
    - ii. Is GMH integrating existing cost accounting data for Cost Analysis, Provider and Site Profiles? – **Yes, this is currently being done with existing EHR.**
  
- 9. Does GMH have existing MS-SQL licenses that they can leverage for possible implementation?

Yes, but we will require that the new EHR System will include appropriate licenses for Database, for servers, etc. for either the Local hosting or Remote Hosting options.

10. Does GMH have an existing ERP system in place? Is the data still valid or is this going to be implemented from scratch? **No. But the need for an ERP System may be included during the RFP process after this RFI.**
11. Will the investment for the new system be for the current facility or will this be transferred to a new facility? Will the new facility last for 5 to 7 years? **Yes, the new EHR System (be it local hosted or remote hosted) will be for the current facility.**
12. Will the quote be only for the server infrastructure or does this include existing workstations as well? – **It will be only for the server infrastructure, but the minimum specifications requirements for end user workstations should be provided so that GMHA can assess and determine if our existing workstations will meet the requirement.**
13. Please provide the source of budget for this project, if possible. – **This project is identified with justification within the GMHA FY-2020 Budget under the Board of Trustees sub-committee on Capital Improvement Projects (CIP) for Facilities and Information Technology, and a request to the 35<sup>th</sup> Guam Legislature has been submitted to the committee chair for health for funding appropriations consideration for this project.**
14. Other than LIS and RIS, please provide us with a list of other systems currently running and what versions they are running on. Do these systems have vendor support? Will these systems be integrated to the new system?

<b>GMHA SYSTEMS</b>	<b>VERSION</b>	<b>VENDOR SUPPORT</b>	<b>INTEGRATED TO NEW EHR SYSTEM</b>
LIS from Cerner Corp.	Millennium 2012	Yes	Yes, unless included in new EHR System
ConnectRIS from Radius	ConnectRIS Server 3.2.0.3	Yes	Yes, unless included in new EHR System
ED/ER Information System from ePowerDoc	V 3.1.5.36	Yes	Yes, unless included in new EHR System
Rapidcom ABG	Ver. 6.1.1350.1	Yes	Yes, unless included in new EHR System
Siemens AccuChek	AlereRALS Ver 5.8 build 23.13.0133.01	Yes	Yes, unless included in new EHR System
Intellispace Perinatal from Philips Medical	Version K	Yes	Yes, unless included in new EHR System

Tracemaster EKG/EEG from Philips Medical	TraceMasterVue B.02.01.03	Yes	Yes, unless included in new EHR System
Electronic Claims and Remittance Advice from Computermart Medical Services	V 4.5	Yes	Yes, unless included in new EHR System
MDS OBRAN from American Healthcare Software	V 4.8.3	Yes	Yes, unless included in new EHR System
AccuReg Eligibility System from Database Inc.	2018	Yes	Yes, unless included in new EHR System
Forms and Bar Coded Wristband from Formfast Inc.	V 2.5.0	Yes	Yes, unless included in new EHR System
3M Coding and Reimbursement from 3M Health Information Systems	V 6.2.0	Yes	Yes, unless included in new EHR System
Revenue Cycle Management System from Cantata Health Inc.	V 3.5.4	Yes	Yes
ORMED General Financials System from Cantata Health Inc.	V 4.0	Yes	Yes
MIPS Oryx data tracking and reporting from eHealthline	2018	Yes	Yes, unless included in new EHR System

15. Can you please provide what would be the bidding procedure for this project? – **After this RFI process is completed, GMHA will review the information responses from each prospective EHR solutions vendor and then will prepare an competitive RFP which will then be advertised and provided to all of the EHR Solutions vendors that responded to this RFI. The RFP will delineate what would be the bidding procedure at that time.**
16. Will this follow a bid bond of 15% of proposed project price? – **If there is a bid bond requirement it will be explained on the RFP at that time.**
17. Does GMH have a need for a cost accounting report that handles Revenue Cycle Management analysis? – **Not at this time since we already have that in our existing RCM System.**

18. Does GMH currently have a patient billing system or financial system in place? – **Yes, these systems are listed under number 14 above.**

Sincerely yours,



Dolores Pangelinan  
Hospital Materials Management Administrator,

Acknowledgment of Receipt: Return acknowledgment to fax number 649-3640

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Company

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Print Name

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Signature                      Date