

# MEETING IN PROGRESS

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## **GMHA Board of Trustees**

Wednesday, June 26, 2024 | 5:00 p.m.

Zoom Video Conference

# GMHA Board of Trustees Meeting

## ATTENDANCE SHEET

Wednesday, June 26, 2024 | 5:00 p.m. | Zoom Video Conference

	NAME:	TITLE:	SIGNATURE:
Board of Trustees	Theresa Obispo	Chairperson	Theresa Obispo (ASST)
	Edgar Aguilar	Vice-Chairperson	Edgar Aguilar
	Sharon Davis	Secretary	Sharon Davis
	Sonia Siliang	Treasurer	Sonia Siliang
	Michael Um, MD	Trustee	Michael Um, MD
	Teresa Damian-Borja, DPM	Trustee	Teresa Damian-Borja, DPM
	Antoinette Kleiner	Trustee	Antoinette Kleiner
Executive Management/Medical Staff	Lillian Perez-Posadas, MN, RN	Hospital Administrator/CEO	Lillian Perez-Posadas, MN, RN
	Rizaldy Tugade	Acting Associate Administrator of Operations	Rizaldy Tugade
	Rodalyn Gerardo	Deputy Assistant Administrator, Operations	Rodalyn Gerardo
	Jonathan Sidell, MD	Acting Associate Administrator, Medical Services	Jonathan Sidell, MD
	Ana Belen Rada	Assistant Administrator, Professional Support Services	Ana Belen Rada
	Christine Tuquero	Assistant Administrator, Nursing Services	Christine Tuquero
	Liezl Concepcion	Deputy Assistant Administrator, Nursing Services	Liezl Concepcion
	Yukari Hechanova	Chief Financial Officer	Yukari Hechanova
	Danielle Manglona	Administrator of Quality, Patient Safety and Regulatory Compliance	Danielle Manglona
	Jeffery Shay, MD	Medical Staff President	Jeffery Shay, MD
Guest(s)	NAME:	TITLE:	SIGNATURE:
	EDWIN DAVILA	GEN. ACCT. SGR	Edwin Davila
	JASON TORRES (Gen. Acct. SGR)		Jason Torres
	TOMY BOLON		Tomy Bolon
	CINDY HANSON		Cindy Hanson
	ROXANA CROZ		Roxana Croz
	VERA RYAN	MD	Vera Ryan

## ATTENDANCE SHEET

[illegible]

# AGENDA

## Guam Memorial Hospital Authority – Board of Trustees Meeting

June 26, 2024 | 5:00 p.m. | Zoom Video Conference

**BOARD MEMBERS:** Theresa Obispo, Chairperson; Edgar Aguilar, Vice-chairperson; Sharon Davis, Secretary; Sonia Siliang, Treasurer; Michael Um, MD, Trustee; Teresa Damian-Borja, MD, Trustee, Antoinette Kleiner, Trustee

Item	Owner
<b>I. Welcoming   Call Meeting to Order and Determination of Quorum</b>	Chairperson Obispo
<b>II. Open Government Compliance</b> A. Publication, June 19, 2024 B. Publication, June 24, 2024 C. GovGuam Notices Portal & Website Posting	
<b>III. Review and Approval of the Minutes</b> A. May 22, 2024	All Trustees
<b>IV. Old Business</b>	All Trustees
<b>V. New Business</b>	All Trustees
<b>VI. Management's Report</b>	Executive Management
<b>VII. Guam Memorial Hospital Volunteers Association Report</b>	GMHVA President
<b>VIII. Board Subcommittee Reports</b>	
A. Joint Conference and Professional Affairs 1. Res. 2024-35, Relative to the Approving Revisions to the Medical Staff Bylaws 2. Res. 2024-36, Relative to the Reappointment of Active Medical Staff Privileges 3. Res. 2024-37, Relative to the Appointment of Provisional Medical Staff Privileges 4. Res. 2024-38, Relative to the Appointment of Active Associate Medical Staff Privileges 5. Res. 2024-39, Relative to the Reappointment of Full Allied Health Professional Staff Privileges 6. CY2023 Strategic Goal: 5 Engage Physicians	Trustee Dr. Um
B. Human Resources 1. CY2023 Strategic Goal 4: Engage the Healthcare Workforce	Chairperson Obispo
C. Facilities, Capital Improvement Projects, and Information Technology 1. Typhoon Mawar AAR/IP 2. CY2023 Strategic Goal 2: Enhance Infrastructure & Technology	Trustee Davis
D. Quality and Safety 1. CY2023 Strategic Goal 3: Transform Healthcare Services	Trustee Kleiner
E. Finance and Audit 1. Res. 2024-34, Relative to Approval of Patient Receivable Accounts Batch No. 2024-004 2. Res. 2024-40, Relative to Approval of COVID-19 Patient Receivable Accounts Batch No. 2024-005 3. Res. 2024-41, Relative to Approving Forty-Nine (49) New Fees 4. CY2023 Strategic Goal 1: Achieve Financial Viability	Trustee Aguilar
F. Governance, Bylaws, and Strategic Planning 1. CY2023 Strategic Goal 6: Engage & Partner with the Community	Trustees Dr. Borja, Siliang
<b>IX. Public Comment</b>	
<b>X. Adjournment</b>	Chairperson Obispo



The University Of Guam Solicits Applications To Establish A List Of Eligibles For The Following Position (Tenure Track Appointment, Full-Time, Subject to the availability of funds):

### #080-24 EXTENSION AGENT III TO EXTENSION AGENT IV (EXTENSION PLANT PATHOLOGY)

Contact the Human Resources Office at (671)735-2350 for additional information regarding requirements, qualifications, and application deadline: 8:00 a.m. to 5:00 p.m., Monday through Friday, except holidays. View the Human Resources Office website at <http://www.uog.edu/hr> for detailed information on the job announcement. For further information, please email Mr. Jesse Bamba, Chair, Extension Plant Pathology Search Committee at [jbamba@triton.uog.edu](mailto:jbamba@triton.uog.edu) or the Human Resources Office at [yoghno@triton.uog.edu](mailto:yoghno@triton.uog.edu).

The University of Guam is a U.S. accredited institution and an Equal Opportunity Employer and Provider and complies with the Americans with Disabilities Act. For assistance, please contact the Director, EEO and Title IX/ADA Coordinator at (671)735-2244; (671)735-2243 (TTY).

/s/ JOSEPH B. GUMATAOTAO  
Chief Human Resources Officer

THIS AD IS PAID FOR BY UNIVERSITY OF GUAM FUNDS



LOURDES A. LEON GUERRERO  
Honorable Governor  
Maga'ähü

A.S. WON PRT INTERNATIONAL  
AIRPORT GUAM



JOSHUA F. TENORIO  
Honorable LT. Governor  
Sigundo Maga'ähü

JOHN "JO" QUINATA  
Executive Manager

ARTEMIO "RICKY" HERNANDEZ, Ph.D.  
Deputy Executive Manager

P.O. Box 8770 Tumaling, GU 96931 • Tel: (671) 646-0308

## REQUEST FOR PROPOSALS

DESCRIPTION: MANAGEMENT AND INFRASTRUCTURE SUPPORT SERVICES FOR GIAA'S BAGGAGE CONVEYANCE SYSTEMS

RFP No:  
RFP-005-FY24

Deadline for Receipt of  
Written Questions:  
(Single Point of Contact)  
5:00 p.m. (ChST)  
06/20/2024

Proposal Submission  
Deadline:  
(GIAA Admin Office - 3rd floor)  
4:00 p.m. (ChST)  
07/05/2024

For additional information, contact Ms. Kathrina Bayson, the Single Point of Contact,  
via email at: [giaarfp524@guamairport.net](mailto:giaarfp524@guamairport.net)

The complete RFP packet and any addenda are available for public inspection at the GIAA Administration Office and for download from GIAA's website at [www.guamairport.com](http://www.guamairport.com). A non-refundable payment of Ten Dollars (\$10.00) in cash, or certified check, or cashier's check is required for an electronic file (.pdf format) on a USB flash drive, which can be obtained at the GIAA Administration Office. All prospective offerors must register by submitting to GIAA the Acknowledgement of Receipt Form included as part of this RFP. GIAA shall not be liable for failure to provide notice(s) or addenda to any prospective offeror who does not submit an Acknowledgement of Receipt Form. GIAA reserves the right to reject any and all proposals or offers and to waive any and all informalities, and such rejection or waiver will be in GIAA's best interest.

AD PAID FOR BY: ATURIDAT PUEYTON BAYSON ARIEN ENTENASIONET GUAMIAN

## Guam Cancer Trust Fund Council Meeting

The Guam Cancer Trust Fund Council will hold  
its monthly meeting online on

**Thursday, June 20, 2024, at 4:00 p.m.**

If interested in attending the meeting, please register at  
[gctf@triton.uog.edu](mailto:gctf@triton.uog.edu).

### AGENDA

- I. CALL TO ORDER
- II. REPORT FROM THE CHAIR
- III. REPORT FROM GCTF PROGRAM MANAGER
- IV. OLD BUSINESS
- V. NEW BUSINESS
- VI. OPEN DISCUSSION/INFORMATION
- VII. ADJOURNMENT



LOURDES A. LEON GUERRERO  
Honorable Governor  
Maga'ähü

A.S. WON PRT INTERNATIONAL  
AIRPORT GUAM



JOSHUA F. TENORIO  
Honorable LT. Governor  
Sigundo Maga'ähü

JOHN "JO" QUINATA  
Executive Manager

ARTEMIO "RICKY" HERNANDEZ, Ph.D.  
Deputy Executive Manager

P.O. Box 8770 Tumaling, GU 96931 • Tel: (671) 646-0308

## INVITATION FOR BID

DESCRIPTION: GIAA APRON EAST OPERATIONS AREA  
RESTORATION - PHASE II

IFB No:  
GIAA-C06-FY24

Pre-Bid Conference /  
Site Visit:  
(GIAA Conference Room)

Deadline for Receipt of  
Written Questions:  
(Single Point of Contact)

Bid Submission  
Deadline:  
(GIAA Admin Office - 3rd floor)

Project No.  
GIAA-FY24-01-1

10:00 a.m. (ChST)  
06/26/24

5:00 p.m. (ChST)  
06/28/24

2:00 p.m. (ChST)  
07/12/24

For additional information, contact Ms. Jenelle Meno, the Single Point of Contact,  
via email at: [giaaifbc624@guamairport.net](mailto:giaaifbc624@guamairport.net)

The complete IFB packet and any addenda are available for public inspection at the GIAA Administration Office and for download from GIAA's website at [www.guamairport.com](http://www.guamairport.com). A non-refundable payment of Ten Dollars (\$10.00) in cash, certified check, or cashier's check is required for an electronic file (.pdf format) on a USB flash drive, which can be obtained at the GIAA Administration Office. All prospective bidders must register by submitting to GIAA the Acknowledgement of Receipt Form included as part of this IFB. GIAA shall not be liable for failure to provide notice(s) or addenda to any prospective bidder who does not submit an Acknowledgement of Receipt Form. GIAA reserves the right to reject any and all bids and to waive any and all informalities, and such rejection or waiver will be in GIAA's best interest.

AD PAID FOR BY: ATURIDAT PUEYTON BAYSON ARIEN ENTENASIONET GUAMIAN

# GUAM WORKFORCE DEVELOPMENT BOARD PUBLIC NOTICE

The Guam Workforce Development Board will be holding  
a General Membership Board meeting on June 21, 2024  
at 4:00 p.m. at the 8th Floor Conference Room located  
at the GCIC Building, 414 West Soledad Avenue,  
Suite 808, Hagatna, Guam, 96910.

The GWDB will also hold an Executive Board meeting  
immediately preceding the General Membership Board  
meeting on June 21, 2024 at 3:00 p.m. at the  
same location.

The GWDB General Membership Board Meeting will be publicly broadcast on the  
GDOL Youtube Channel at [YOUTUBE.COM/@GUAMLABORDEPARTMENT](https://www.youtube.com/@GUAMLABORDEPARTMENT)

Individuals who wish to participate may contact the Guam Department of Labor at  
671-475-7044 or email [martha.rubic@dol.guam.gov](mailto:martha.rubic@dol.guam.gov).

In compliance with the American with Disabilities Act, individuals requiring  
assistance or accommodations should contact the Guam Department of Labor at  
671-475-7044 or email [martha.rubic@dol.guam.gov](mailto:martha.rubic@dol.guam.gov).



GUAM MEMORIAL HOSPITAL AUTHORITY  
ATURIDAT ESPETAT MIMURIAT GUAHAN



### Board of Trustees Meeting

Date: Wednesday, June 26, 2024  
Time: 5:00 p.m.  
Meeting will take place via Zoom Video Conferencing.  
Meeting ID: 889 2781 9303  
Passcode: 907879

#### AGENDA:

- I. Call Meeting to Order and Determination of Quorum
- II. Open Government Compliance
  - A. Publication, June 19, 2024
  - B. Publication, June 24, 2024
  - C. GovGuam Notices Portal & Website Posting
- III. Approval of the Minutes: A. May 22, 2024
- IV. Old Business
- V. New Business
- VI. Management's Report
- VII. Guam Memorial Hospital Volunteers Association Report
- VIII. Board Subcommittee Reports: A. Joint Conference and Professional Affairs: 1. Res. 2024-35, Relative to the Approving Revisions to the Medical Staff Bylaws; 2. Res. 2024-38, Relative to the Reappointment of Active Medical Staff Privileges; 3. Res. 2024-37, Relative to the Appointment of Provisional Medical Staff Privileges; 4. Res. 2024-36, Relative to the Appointment of Active Associate Medical Staff Privileges; 5. Res. 2024-39, Relative to the Reappointment of Full Filled Health Professional Staff Privileges; 6. CY2023 Strategic Goal 5: Engage Physicians; B. Human Resources: 1. CY2023 Strategic Goal 4: Engage the Healthcare Workforce; C. Facilities, Capital Improvement Projects, and Information Technology: 1. Typhoon Mawar AAR/P; 2. CY2023 Strategic Goal 2: Enhance Infrastructure & Technology; D. Quality and Safety: 1. CY2023 Strategic Goal 3: Transform Healthcare Services; E. Finance and Audit: 1. Res. 2024-34, Relative to Approval of Patient Receivable Accounts Batch No. 2024-004; 2. Res. 2024-40, Relative to Approval of COVID-19 Patient Receivable Accounts Batch No. 2024-005; 3. Res. 2024-41, Relative to Approving Forty-Nine (49) New Fees; 4. CY2023 Strategic Goal 1: Achieve Financial Viability; F. Governance, Bylaws, and Strategic Planning: 1. CY2023 Strategic Goal 6: Engage & Partner with the Community
- IX. Public Comment
- X. Adjournment

For special accommodations, please contact Theo Pangalinen, EEO Officer, at (671) 647-2104, Monday through Friday from 8:00 a.m. to 5:00 p.m.

/s/ Lillian Perez-Posedas, MN, RN  
Hospital Administrator/CEO

This advertisement is paid with government funds by the GMAHA.



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We are seeking a qualified individual to fill the following position:

**LPG CUSTOMER SERVICE TECHNICIANS**

Individuals must have general knowledge of tools, the safe handling of tools and equipment, with an interest to learn the LP Gas Customer Service field. Construction experience of at least 1 year, with a focus on piping work is required. HVAC experience a plus. Responsibility for maintenance and repair of company owned equipment at customer locations. Provide interface between customers and SPPC, providing professional emergency service on an on-call basis 24 hours a day, 7 days a week. Company vehicle and cell phone will be issued.

Must have a valid Guam Driver's License.

Benefits offered: paid leave, paid holidays, medical/dental coverage, employee discounts & retirement savings plan.

Please submit resume via email to [hr\\_recruitment@sppcorp.com](mailto:hr_recruitment@sppcorp.com) or complete an application packet between 9 AM thru 4 PM, Monday through Friday at our main office across from St. John's School in Upper Tumon.

South Pacific Petroleum Corporation  
816 N Marine Corps Dr. FL 2  
Tamuning Guam 96913-4431  
ATTN: HRO Recruitment

**SPPC IS AN EQUAL OPPORTUNITY EMPLOYER**

**APPLY NOW!!****20 - ELECTRICIAN WITH 2 YEARS EXPERIENCE****\$18.41 PER HOUR\***

**Duties:** Plans layout, installs and prepares wiring, electrical fixtures, apparatus and control equipment. Plans new or modified installations to minimize waste of materials. Provides access for future maintenance and avoids unsightly, hazardous and unreliable wiring consistent with specifications and local electrical codes. Prepares sketches concealing wiring and installs before completion of future walls, ceilings and floorings. Measures, cuts, bends, threads, assembles and installs electrical conduit using tools such as hacksaw, pipe threader, and conduit bender. Pulls wiring through conduit and splices wires by stripping installation from terminal loads with knife or pliers. Twist or solder wires together and apply tape or terminal caps. Connects wiring to lighting fixtures and power equipment using hand tools. Installs control and distribution apparatus such as switches, relays and circuit breaker panels fastening to place with screw or bolts using hand tools or power tools. Connects power of cable to equipment.

**Verification of qualifications required.**

**\*Special Wage Rate:** Work to be performed on DPRI-funded projects and projects covered by Davis Bacon, Service Contracts Act, and/or Executive Order 14206 will be paid no less than the indicated wage rate but may be paid more where special rates apply.

**Benefits:** Roundtrip airfare for off-island hire; Meals and lodging at \$80.00/wk.; Local transportation from employer's designated lodging facility to/from jobsite; and Employer/employee-paid commercial medical insurance provided.

Must be able to obtain military base access. Off-island hires must complete a health screening prior to working in Guam.

The job offer meets all EEO requirements, and initiates a temporary placement. The recruitment associated with this job offer is closely monitored by the Department of Labor. Qualified, available and willing U.S. workers are highly encouraged to apply. Should you qualify for the job and are not hired, you may appeal with the Department of Labor who will independently review matter.

Apply in person at the American Job Center  
414 W. Soledad Avenue, Suite 300 GCIC Building Hagatna, Guam  
Or apply online at [www.hireguam.com](http://www.hireguam.com); Enter Keyword: 2024-076

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Mon. - Fri. 8:00 am - 5:00 pm

THE GUAM  
DAILY POST

**BEREAN, INC., dba: Faith Bookstore**

Year Ended December 31, 2023  
Statement of Financial Position

<b>Assets:</b>	
Cash	\$ 203,595
Accounts receivable, net	\$ 24,752
Inventory	\$ 110,567
Property and equipment, net	\$ 28,478
<b>Total Assets</b>	<b>\$ 367,392</b>
<b>Liabilities and Net Assets:</b>	
<b>Liabilities</b>	
Accounts Payable	\$ 73,568
<b>Net Assets:</b>	
Unrestricted net assets	\$ 300,674
<b>Total Liabilities and Net Assets</b>	<b>\$ 374,242</b>

**Statement of Activities**

<b>Revenues</b>	
Sales	\$ 468,128
Cost of goods sold	245,747
Gross profit	\$ 222,381
Other revenue	-
<b>Total Revenues</b>	<b>\$ 222,381</b>
<b>Expenses:</b>	
Program services	\$ 323,282
Management and general expenses	\$ 6,743
<b>Total Expenses</b>	<b>\$ 330,025</b>
Change in Net Assets	\$ (107,644)
Net assets at beginning of year	\$ 393,066
Prior Period Adjustments	\$ 8,402
<b>Net assets at end of year</b>	<b>\$ 293,824</b>



**GUAM MEMORIAL HOSPITAL AUTHORITY**  
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**Board of Trustees Meeting**

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Passcode: 907879

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- III. Approval of the Minutes: A. May 22, 2024
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- V. New Business
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- VII. Guam Memorial Hospital Volunteers Association Report
- VIII. Board Subcommittee Reports: A. Joint Conference and Professional Affairs: 1. Res. 2024-35, Relative to the Approving Revisions to the Medical Staff Bylaws; 2. Res. 2024-36, Relative to the Reappointment of Active Medical Staff Privileges; 3. Res. 2024-37, Relative to the Appointment of Provisional Medical Staff Privileges; 4. Res. 2024-38, Relative to the Appointment of Active Associate Medical Staff Privileges; 5. Res. 2024-39, Relative to the Reappointment of Full Allied Health Professional Staff Privileges; 6. CY2023 Strategic Goal 5: Engage Physical Therapists; 7. Res. 2024-40, Relative to the Appointment of Active Associate Medical Staff Privileges; 8. CY2023 Strategic Goal 2: Enhance Infrastructure & Technology; 9. Typhoon Mawar AARAP; 10. CY2023 Strategic Goal 3: Transform Healthcare Services; 11. Finance and Audit: 1. Res. 2024-34, Relative to Approval of Patient Receivable Accounts Batch No. 2024-004; 2. Res. 2024-40, Relative to Approval of COVID-19 Patient Receivable Accounts Batch No. 2024-005; 3. Res. 2024-41, Relative to Approving Forty-Nine (49) New Fees; 4. CY2023 Strategic Goal 1: Achieve Financial Viability; E. Governance, Bylaws, and Strategic Planning: 1. CY2023 Strategic Goal 6: Engage & Partner with the Community
- IX. Public Comment
- X. Adjournment

For special accommodations, please contact Thao Pangelinan, EEO Officer, at (871) 647-2104, Monday through Friday from 8:00 a.m. to 5:00 p.m.

/s/ Lillian Perez-Poeddes, MN, RN  
Hospital Administrator/CEO

This advertisement is paid with government funds by the GMHA.

# GMHA Board of Trustees Meeting

 PRINT

## GMHA Board of Trustees Meeting

### MEETING





 **Posted on:** 06/19/2024 11:57 AM

 **Posted by:** Justine Camacho, BOT Admin. Asst. - Janet Mandapat

 **Meeting Date:** 06/26/2024 05:00 PM

 **Department(s):**  
**GUAM MEMORIAL HOSPITAL AUTHORITY (/notices?department\_id=51)**

 **Division(s):** HOSPITAL ADMINISTRATION (/notices?division\_id=178)

 **Notice Topic(s):** BOARD MEETING (/notices?topic\_id=76)

 **Types of Notice:** MEETING (/notices?type\_id=5)

 **For Audience(s):** PUBLIC (/notices?public=1)

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5. Res. 2024-39, Relative to the Reappointment of Full Allied Health Professional Staff Privileges	
6. CY2023 Strategic Goal: 5 Engage Physicians	
B. Human Resources	Chairperson
1. CY2023 Strategic Goal 4: Engage the	Obispo

**Healthcare Workforce**

C. Facilities, Capital Improvement Projects, and Information Technology      Trustee Davis

1. Typhoon Mawar AAR/IP

2. CY2023 Strategic Goal 2: Enhance Infrastructure & Technology      Trustee Kleiner

D. Quality and Safety      Trustee Aguilar

1. CY2023 Strategic Goal 3: Transform Healthcare Services

E. Finance and Audit

1. Res. 2024-34, Relative to Approval of Patient Receivable Accounts Batch No. 2024-004

2. Res. 2024-40, Relative to Approval of COVID-19 Patient Receivable Accounts Batch No. 2024-005      Trustees Dr. Borja, Siliang

3. Res. 2024-41, Relative to Approving Forty-Nine (49) New Fees

4. CY2023 Strategic Goal 1: Achieve Financial Viability

F. Governance, Bylaws, and Strategic Planning

1. CY2023 Strategic Goal 6: Engage & Partner with the Community

**IX. Public Comment****X. Adjournment**

Chairperson  
Obispo



<div>Regular Meeting of the Guam Memorial Hospital Authority Board of Trustees Wednesday, May 22, 2024   5:00 p.m. Zoom Video Conference</div>		<div>ATTENDANCE</div> <div><div>Board Members</div><div>Present: Theresa Obispo, Edgar Aquilar, Sharon Davis, Sonia Siliang, Dr. Michael Um, Dr. Teresa Damian-Borja</div><div>Absent: Antoinette Kleiner</div></div> <div><div>Leadership</div><div>Present: Dr. Dustin Prins, Rizaldy Tugade, Rodalyn Gerardo, Dr. Jonathan Sidell, Ana Belen Rada, Liezl Concepcion, Yukari Hechanova &amp; Danielle Manglona</div></div> <div><div>Absent: Dr. Jeffery Shay, Dr. Larry Lizama, Christine Tuquero &amp; Hilda Pellacani</div><div>Guests: Cindy Hanson, Sydnie Taisacan, Rayna Cruz, Aida Yap, Joe Taitano, Edlyn Dalisay, Rhodora Cruz, Jordan Pauluhn &amp; Amy Edmonson.</div></div>			
ISSUE/TOPIC/DISCUSSIONS	DECISION(S)/ACTION(S)	RESPONSIBLE PARTY	REPORTING TIMEFRAME	STATUS	
I. CALL MEETING TO ORDER AND DETERMINATION OF QUORUM					
	After notices were duly issued pursuant to Title 5 GCA, Chapter 8, Open Government Law, Section 8107(a) and with a quorum present, Chairwoman Obispo called to order the regular meeting of the GMHA Board of Trustees at 5:00 p.m. on Wednesday, May 22, 2024, via Zoom Video Conferencing.	Chairwoman - Theresa Obispo	None		None
II. OPEN GOVERNMENT COMPLIANCE A. Publication, May 15, 2024 B. Publication, May 20, 2024 C. GovGuam Notices Portal & Website Posting	The Announcement of the Open Government Compliance was made.	Admin. Assistant - Janet Mandapat	None		Informational
III. REVIEW AND APPROVAL OF MINUTES					
A. April 24, 2024	Trustee Dr. Um motioned, and it was seconded by Trustee Dr. Damian-Borja to approve the April 24, 2024 minutes as presented. The motion carried with all ayes.	All Trustees	None		Approved
IV. OLD BUSINESS					
A. Nomination and Election of Board of Trustees Officers	Res. 2024-31, Relative to the Declaration of Officers of the Guam Memorial Hospital Authority Board of Trustees. The Newly Elected Officers Accepted and Approved on this day, April 24, 2024, are as follows:  Theresa Obispo - Chairperson Edgar Aguilar - Vice Chairperson Sharon Davis - Secretary Sonia Siliang – Treasurer	All Trustees	None		Approved

	Trustee Dr. Damian-Borja motioned, and it was seconded by Trustee Dr. Um to acknowledge the approval of Res. 2024-31 as presented. The motion carried with all ayes.	All Trustees	None	Approved
<b>V. NEW BUSINESS</b>				
	There were no new business matters for discussion.	None	None	None
<b>VI. MANAGEMENT'S REPORT</b>				
A. Dustin Prins, DPM, MBA, FACFAS, CWSP - Relocation to the U.S. Mainland	<p>In the absence of Mrs. Lillian Perez-Posadas. From March 17, 2024, through June 1, 2024, Dr. Dustin Prins will serve as GMHA Acting Hospital Administrator/CEO. At the end of June 2024, Dr. Prins will be relocating to the U.S. Mainland.</p> <p>Comments from some of the members of the Board:  <i>"You are going to be missed!"</i>  <i>"It's been a pleasure working with you, your contribution to the Guam Memorial Hospital has been immense and appreciated!"</i></p> <p>Thank you and Good Luck Dr. Prins!</p>	Acting Admin./CEO - Dustin Prins, MD	None	Informational
B. FY2025 Legislative Budget Hearing	The Legislative Budget Hearing was held on May 21, 2024. Good points of discussion were brought up at the hearing in hopes of moving forward. The reality of it all and where GMHA is at financially. Continue to push on work hard and believe when it comes to fiscal accountability.	Acting Admin./CEO - Dustin Prins, MD	None	Informational
C. CMS	<p>GMHA received the survey report with one incidental citation from the Centers for Medicare &amp; Medicaid Services (CMS).</p> <p>Three cases were looked at under the Emergency Medical Treatment &amp; Labor Act (EMTALA). Those complaints were unsubstantiated.</p> <p>The other complaint on the Travel Nurse that did not have the proper licensure was substantiated. No citation resulted in that complaint due to the issue being fixed.</p>	Admin. Quality, Patient Safety & Regulatory Compliance - Danielle Manglona	None	Informational



	The incidental finding is under nursing services and GMHA will be submitting the plan of correction for CMS acceptance.				
<b>VII. GUAM MEMORIAL HOSPITAL VOLUNTEERS ASSOCIATION (GMHVA) REPORT</b>					
	There were no new updates to report.	GMHVA Pres. (Hilda Pellacani)	None		Informational
<b>VIII. BOARD SUBCOMMITTEE REPORTS</b>					
<b>A. <u>Joint Conference and Professional Affairs</u></b>	<b>1. <u>Res. 2024-32, Relative to the Reappointment of Active Medical Staff Privileges</u></b> <ol style="list-style-type: none"> <li><u>Milliecor Foias, MD</u></li> <li><u>Sherif Philips, MD</u></li> <li><u>Saied Safabakhsh, MD</u></li> <li><u>Suwarat Wonggittraporn, MD</u></li> <li><u>Ornusa Teerasukjinda, MD</u></li> <li><u>Christopher Frederick, MD</u></li> <li><u>Angelito Santos, MD</u></li> </ol>	Trustee Dr. Damian-Borja motioned, and it was seconded by Trustee Davis to approve Res. 2024-32 & 2024-33 as presented. The motion carried with all ayes.	Chairperson JCPA - Trustee Dr. Michael Um	None	Approved
	<b>2. <u>Res. 2024-33, Relative to the Appointment of Provisional Medical Staff Privileges</u></b> <ol style="list-style-type: none"> <li><u>Kelli Jarrett, MD</u></li> </ol>				
	<b>3. Policy No.: A-MS100 - Disruptive Practioner</b>	Trustee Dr. Damian-Borja motioned, and it was seconded by Trustee Siliang to approve Policy A-MS100 as presented. The motion carried with all ayes.	Chairperson JCPA - Trustee Dr. Michael Um	None	Approved
	<b>4. CY2023 Strategic Goal 5: Engage Physicians</b>	<p>Dr. Jonathan Sidell has taken the mantle from Dr. Dustin Prins in communicating with the New York Institute of Technology Medical School. In hopes of fostering a relationship with GMH and the Medical School.</p> <p>Changes to the Board of Trustees Bylaws on the peer review is ongoing.</p>	Chairperson JCPA - Trustee Dr. Michael Um	None	Informational

<p><b>B. Human Resources</b></p> <p>1. Revenue Cycle Mgmt. Admin.</p> <p>2. CY2023 Strategic Goal 4: Engage the Healthcare Workforce</p>	<p>The RCM Administrator has been tabled.</p> <p>Changes to the Strategic Plans are ongoing. An initial survey that was done back in 2021 is being looked at. A re-survey will be done to take a look at where we are today and to compare and determine if any changes need to be made to the overall strategic plan.</p>	<p>Chairperson HR - Theresa Obispo</p> <p>Chairperson HR - Theresa Obispo</p>	<p>None</p> <p>None</p>	<p>Tabled</p> <p>Informational</p>
<p><b>C. Facilities, Capital Improvement Projects, and Information Technology</b></p> <p>1. Harmon Warehouse Mold Remediation Plan of Corrective Action</p>	<p>The following are some of the highlights:</p> <ul style="list-style-type: none"> <li>▪ On May 24, 2023 Category 4 Typhoon Mawar made landfall in Guam.</li> <li>▪ Tropical Cyclone Condition of Readiness (COR) 4 was declared on May 25, 2023.</li> <li>▪ Damage assessment of the offsite warehouse started the following day, on May 26, 2023.</li> <li>▪ The exterior corner of the warehouse roof was ripped open and exposed.</li> <li>▪ Upon entry to the warehouse, visible damages were sustained. Several areas had pooled water, clumps of insulation strewn about the building, and many of the medical records were wet.</li> <li>▪ Power had been out during the initial inspection but once restored, three of the air conditioning units were inoperable.</li> <li>▪ Over five months with no power and air conditioning. Mold growth infiltrated the entire ceiling and several areas, the growth was apparent on the medical records files and boxes.</li> <li>▪ GMHA contracted Industrial Hygiene Professionals (IHP) Inc.</li> <li>▪ <u>The Microbial Assessment Survey Report was completed on December 7, 2023.</u> <ul style="list-style-type: none"> <li>- The report confirmed that mold growth is present on the interior building components.</li> <li>- Relative humidity readings throughout the inspected areas were</li> </ul> </li> </ul>	<p>Chairperson FAC, CIP &amp; IT - Trustee Sharon Davis</p> <p>Deputy Asst. Admin. of Operations - Rodalyn Gerardo</p>	<p>None</p> <p>None</p>	<p>Informational</p> <p>Informational</p>

	<p>well above the recommended range of 60% throughout the interior of the warehouse.</p> <ul style="list-style-type: none"> <li>▪ <u><i>Tape Lift Sampling Report was completed on February 2, 2024.</i></u> <ul style="list-style-type: none"> <li>- Tape lifting samples are used to identify the mold types.</li> <li>- It was found that there were multiple strain and mold types.</li> <li>- Remediation is based on the porosity of the material with mold growth.</li> <li>- Porous materials (insulation, gypsum board, paper, cardboard, etc.) should be removed and replaced.</li> <li>- The medical records are paper-based, it was determined that all medical records and other porous materials will need to be destroyed.</li> </ul> </li> <li>▪ Dewitt Guam was chosen for the destruction of the medical records and files and is HIPPA compliant.</li> <li>▪ The records and files were relocated to a site near Dewitt's warehouse, for the destruction and are near completion.</li> <li>▪ The future goal is to eliminate paper storage through digitization of current paper records.</li> </ul>	Deputy Asst. Admin. of Operations - Rodalyn Gerardo	None		Informational
2. Critical Infrastructure Projects (\$20M ARPA Funding)	<p>The following are some of the highlights:</p> <ul style="list-style-type: none"> <li>❖ A total of forty-three projects have been identified that will be paid for using the \$20M ARPA Funding.</li> <li>❖ There are seventeen projects totaling \$3.2M that have been obligated or will be obligated in the coming days.</li> <li>❖ Sixteen projects with a total estimated cost of \$8.1M are in active solicitation.</li> <li>❖ Twelve projects with a total estimated cost of \$8.7M that should be out for solicitation within the next couple of months.</li> <li>❖ Two projects that have already been completed. A drawdown of \$560K has been</li> </ul>	Deputy Asst. Admin. of Operations - Rodalyn Gerardo	None		Informational

<p>3. MCH Renovation &amp; Expansion Project</p> <p>4. OB Ward/L&amp;D Power Source Project</p> <p>5. GMHA 1<sup>st</sup> Floor Elevator Lobby &amp; 3<sup>rd</sup> Floor Med Surg 2 Leaks AARP &amp; IP</p> <p>6. CY2023 Strategic Goal 2: Enhance Infrastructure &amp; Technology</p>	<p>drawn from the Department of Administration.</p> <ul style="list-style-type: none"> <li>❖ GMHA continues to submit notices to the Attorney General's Office for Transparency.</li> <li>❖ Recertification with the A&amp;E on the MCH Renovation &amp; Expansion Project is still ongoing.</li> <li>❖ A summary of feedback from the GMH Physicians, the Nursing Team &amp; Stakeholders is coming together.</li> <li>❖ Goal is to push out a bid by August 2024.</li> <li>❖ The OB Ward/L&amp;D Power source project will be completed by the end of May 2024.</li> <li>❖ The water leak occurred on April 30, 2024.</li> <li>❖ The leak was identified as one of the chilled water pipelines that had a corroded bolt and coupling that split in half.</li> <li>❖ Replacement of the part was installed and completed.</li> <li>❖ As part of the ARPA funding one of the projects is to upgrade or replace the Air Handling Units. The FM Team and Vendor will do inspections of the chilled water lines during that time.</li> </ul> <p>Ongoing updates to the Strategic Goal are being worked on.</p>	<p>Deputy Asst. Admin. of Operations - Rodalyn Gerardo</p>	<p>None</p>	<p>Informational</p>
<p><b>D. <u>Quality and Safety</u></b></p> <p>1. CY2023 Strategic Goal 3: Transform Healthcare Services</p>	<p>There were no matters up for board approval.</p> <p>Ongoing updates to the Strategic Goal are being worked on.</p>	<p>Chairperson Q&amp;S - Theresa Obispo</p>	<p>None</p>	<p>None</p>



<p><b>E. Finance and Audit</b></p> <p>1. Res. 2024-34, Relative to Approval of Patient Receivable Accounts Batch No. 2024-004</p> <p>2. April 2024 Financial Highlights</p>	<p>Res. 2024-34 has been tabled.</p> <p>The following are some of the highlights:</p> <ul style="list-style-type: none"> <li>• Trade Payables - \$20.9M this year versus last year's \$18.8M.</li> <li>• As of April 30, 2024, DOA has made \$25M in payments directly to GMHA's vendors as part of the \$30M appropriation via P.L. 37-43.</li> <li>• As of April 30, 2024, the top five vendors/vendor groups, which account for \$11.1M (or 53%) of total trade payables were the following:               <ol style="list-style-type: none"> <li>1. Contract Nurses - \$3.7M</li> <li>2. Payroll Benefits Payables - \$3.1M</li> <li>3. Guam Power Authority - \$1.8M</li> <li>4. Contract Physicians - \$1.5M</li> <li>5. M.D. Wholesale - \$990K</li> </ol> </li> <li>• Billings &amp; Collections – The Gross Revenues were \$25.2M higher than last year. This year \$166.5M versus last year's \$141.3M.</li> <li>• The Billings are up, \$197M were billed compared to \$115M last year.</li> <li>• On Collections - \$67.6M this year versus last year's \$63.5M.</li> <li>• GMHA is still in the process of paying back the Medicaid Advance of \$22M received as a result of the Shutdown.</li> <li>• So far, \$15M has been paid back to Medicaid. The balance of \$7M is expected to be paid back by the end of FY2024.</li> <li>• At the start of FY2025, we may start to receive and enjoy the full reimbursements for Medicaid.</li> <li>• Operating Expenses - \$114.4M versus last year's \$105.9M tracking at \$8.5M higher than last year.</li> </ul>	<p>Chairperson F&amp;A - Trustee Edgar Aguilar</p> <p>Chief Financial Officer - Yukari Hechanova</p>	<p>None</p> <p>None</p>		<p>Tabled</p> <p>Informational</p>
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3. CY2023 Strategic Goal 1: Achieve Financial Viability  Objective 1.1 - Improve cash position  Objective 1.2 - Maximize net operating revenue  Objective 1.3 - Contain operating expenses  Objective 1.4 - Identify reliable funding sources	<ul style="list-style-type: none"> <li>The Personnel costs higher impact of the 22% general pay plan increase starting in April 2023.</li> <li>The Contractual services were higher by \$3.0M or 12.5% from the prior year, mainly due to the increase in contract Physician Costs and the amount of Travel Nurses on board.</li> </ul>	Chief Financial Officer - Yukari Hechanova	None	Informational
	The following are some highlights: <ul style="list-style-type: none"> <li>The 14-day cash-on-hand metric is very difficult to do. Based on the amount of expenses, as soon as the cash hits the account, it is out the next day.</li> <li>The Operating Revenues are within a goal with an annual growth of 20% over the previous year.</li> <li>The current year-to-date actual is 86 our benchmark is 83 million.</li> <li>The year-to-date expenses are at \$114M, the benchmark is \$109M, above by \$5M.</li> </ul> Ms. Yuka Hechanova added that the GMHA is waiting on the outcome of the FY2025 Budget.	Chief Financial Officer - Yukari Hechanova	None	Informational
<b>F. Governance, Bylaws, and Strategic Planning</b> 1.CY2023 Strategic Goal 6: Engage & Partner with the Community	Ongoing updates to the Strategic Goal are being worked on.	Chairperson GOV. Bylaws & Strategic Planning - Trustee Damian-Borja	None	Informational
<b>IX. PUBLIC COMMENT</b>				
		Public Comment	None	None
<b>X. ADJOURNMENT</b>				
	There being no further business matters for discussion, Chairwoman Obispo declared the meeting adjourned at 5:49 p.m. motioned and seconded. The motion carried with all ayes.	All Board members	None	Approved

Transcribed by:

  
Janet U. Mandapat  
Administrative Assistant

Submitted by:

  
Sharon J. Davis  
Secretary

**CERTIFICATION OF APPROVAL OF MINUTES:** The minutes of the April 24, 2024 regular session meeting were accepted and approved by the GMHA Board of Trustees on this 22<sup>nd</sup> day of May 2024.

Certified by:

  
Theresa Obispo  
Chairperson



# GUAM MEMORIAL HOSPITAL AUTHORITY

ATURIDĀT ESPETĀT MIMURIĀT GUĀHĀN

850 Governor Carlos Camacho Road, Tamuning, Guam 96913  
Operator: (671) 647-2330 or 2552 | Fax: (671) 649-5508



## BOARD OF TRUSTEES Official Resolution No. 2024-35

### “ RELATIVE TO THE APPROVING REVISIONS TO THE MEDICAL STAFF BYLAWS ”

**WHEREAS**, the Medical Staff Bylaws and Medical Executive Committees, had reviewed the Medical Staff Bylaws; and

**WHEREAS**, as a result of the review, proposed revisions were made to the Medical Staff Bylaws, Article XII: Committees of the Staff: 12.10 Professional Library/CME Committee.

**WHEREAS**, on May 1, 2024, recommended that the Board of Trustees approves the proposed revisions to the Medical Staff Bylaws; now, therefore be it

**NOW, THEREFORE BE IT RESOLVED**, that the Board of Trustees accepts and approves the Joint Conference and Professional Affairs subcommittee's recommended; and, be it further

**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

**DULY AND REGULARLY ADOPTED ON THIS 26<sup>th</sup> DAY OF JUNE, 2024.**

Certified by:

*FOR: [Signature]*

Theresa Obispo  
Chairperson

Attested by:

*[Signature]*

Sharon Davis  
Secretary



**MEDICAL STAFF OFFICE**

**GUAM MEMORIAL HOSPITAL AUTHORITY**

**PROPOSED REVISIONS FORM**

**Item: Medical Staff Bylaws**

Existing	Proposed	Rationale
<b>ARTICLE XII: COMMITTEES OF THE STAFF</b> <b><u>12.10 Professional Library/CME Committee</u></b>  <b><u>12.10-1 Composition</u></b> The Professional Library/CME Committee shall consist of three or more representatives of the Active Staff, the Librarian, the CME Coordinator, and a representative from the Education Department.  <b><u>12.10-2 Duties</u></b> The Professional Library/CME Committee shall make recommendations on the operation of the Medical Library and shall recommend purchase or deletion of medical periodicals, books, textbooks and other educational materials/equipment, e.g., audio-visual aids, as well as maintain Internet service access, and/or subscriptions for the Medical Staff and patient education material. The Professional Library/CME Committee will develop and maintain opportunities for CME activity sponsored by the hospital.	<b>ARTICLE XII: COMMITTEES OF THE STAFF</b> <b><u>12.10 CONTINUING EDUCATION (CE) COMMITTEE</u></b>  <b><u>12.10-1 Composition</u></b> The CE Committee shall consist of three or more representatives of the active staff, a representative from the medical staff office, a representative from the education department and may also include members from other departments of the hospital such as nursing, allied health, compliance, and risk management.  <b><u>12.10-2 Duties</u></b> The CE Committee shall recommend purchases or deletion of medical resources, materials, equipment including internet service access and/or subscriptions for the medical staff and patient education.  The CE Committee will maintain CME accreditation under the ACCME. The CE committee will assign hospital departments to present CE activities on a regular schedule based on the ACGME core competencies.	

<p><b>12.10-3 Meetings, Reports and Recommendations</b> The Professional Library/CME Committee shall meet at least quarterly, shall maintain a permanent record of its findings, proceedings and actions, and shall make a report thereof to the Medical Executive Committee.</p>	<p>The CE committee will develop educational activities relevant to the community and hospital needs. The CE committee will review mandatory training for medical staff members.</p> <p><b>12.10-3 Meetings, Reports and Recommendations</b> The CE Committee shall meet at least quarterly, shall maintain a permanent record of its findings, proceedings and actions, and shall make a report thereof to the Medical Executive Committee.</p>	
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**Reviewed by Bylaws: 08/18/2023**  
**Bylaws Committee: 08/18/2023**  
**MEC: 08/23/2023, 10/25/2023**  
**Medical Staff: 11/09/2023, 01/25/2024, 03/01/2024, 4/25/2024**  
**JCPAC: 05/01/2024**  
**BOT:**



# GUAM MEMORIAL HOSPITAL AUTHORITY

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## BOARD OF TRUSTEES Official Resolution No. 2024-36

### “RELATIVE TO THE REAPPOINTMENT OF ACTIVE MEDICAL STAFF PRIVILEGES”

<u>Practitioner</u>	<u>Department</u>	<u>Specialty</u>	<u>Expiration Date</u>
Alessandro Giambartolomei, MD.	Medicine	Cardiology	May 31, 2026
Christopher Bieling, MD.	OB/Gyn	OB/Gyn	May 31, 2026
Seung Young Huh, MD.	Emergency	Emergency Medicine	May, 31, 2026
Frankie Mendiola, MD.	Emergency	Emergency Medicine	May 31, 2026
Aaron Johansen, MD.	Emergency	Emergency Medicine	May 31, 2026
Glenn Cunningham, MD.	Surgery	Orthopedic	May 31, 2026

**WHEREAS**, the above listed practitioners met the basic requirements for Active Medical Staff Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.2; and

**WHEREAS**, the Medical Executive Committee met on May 22, 2024 and the Joint Conference and Professional Affairs Committee recommended approval of Active Medical Staff Membership reappointment for the above listed practitioners; and

**WHEREAS**, all reappointments to Active Medical Staff Membership require Board approval; now, therefore be it

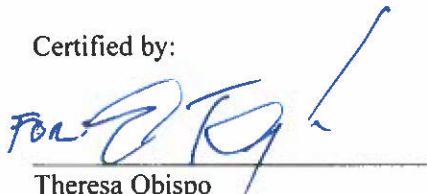
**RESOLVED**, that the Board of Trustees approves this recommendation to reappoint the above named practitioners to Active Medical Staff as recommended; and, be it further

**RESOLVED**, that the Board of Trustees directs the Hospital Administrator to duly notify the practitioners listed above and all Hospital and Medical Departments of these reappointments; and be it further

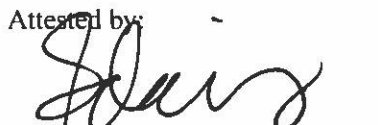
**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

**DULY AND REGULARLY ADOPTED ON THIS 26<sup>th</sup> DAY OF JUNE, 2024.**

Certified by:

  
Theresa Obispo  
Chairperson

Attested by:

  
Sharon Davis  
Secretary



# GUAM MEMORIAL HOSPITAL AUTHORITY

ATURIDĀT ESPETĀT MIMURIĀT GUĀHĀN

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## BOARD OF TRUSTEES Official Resolution No. 2024-37

### “RELATIVE TO THE APPOINTMENT OF PROVISIONAL MEDICAL STAFF PRIVILEGES”

<u>Practitioner</u>	<u>Department</u>	<u>Specialty</u>	<u>Expiration Date</u>
Mark Anderson, MD	Medicine	Family Medicine	May 31, 2025
Noel Silan, DPM	Surgery	Podiatry	May 31, 2025

**WHEREAS**, the above listed practitioners met the basic requirements for Provisional Medical Staff Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.3; and

**WHEREAS**, the Medical Executive Committee email voted on May 22, 2024 and the Joint Conference and Professional Affairs Committee recommended approval of Provisional Medical Staff Membership appointment for the above listed practitioner; and

**WHEREAS**, all appointments to Provisional Medical Staff Membership require Board approval; now, therefore be it

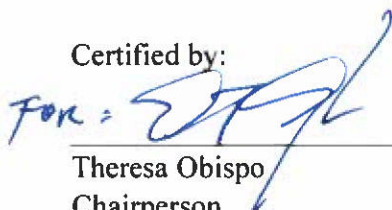
**RESOLVED**, that the Board of Trustees approves this recommendation to appoint the above named practitioners to Provisional Medical Staff as recommended; and, be it further

**RESOLVED**, that the Board of Trustees directs the Hospital Administrator to duly notify the practitioners listed above and all Hospital and Medical Departments of these appointments; and be it further

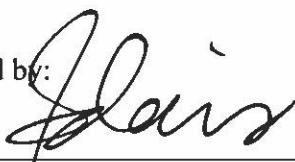
**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

**DULY AND REGULARLY ADOPTED ON THIS 26<sup>th</sup> DAY OF JUNE, 2024.**

Certified by:

For:   
Theresa Obispo  
Chairperson

Attested by:

  
Sharon Davis  
Secretary





# GUAM MEMORIAL HOSPITAL AUTHORITY

ATURIDAT ESPETAT MIMURIAT GUAHAN

850 Governor Carlos Camacho Road, Tamuning, Guam 96913  
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## BOARD OF TRUSTEES Official Resolution No. 2024-38

### “RELATIVE TO THE APPOINTMENT OF ACTIVE ASSOCIATE MEDICAL STAFF PRIVILEGES”

<u>Practitioner</u>	<u>Department</u>	<u>Specialty</u>	<u>Expiration Date</u>
Helen Louis Moore, MD	Pediatric	Pediatrics	May 31, 2026

**WHEREAS**, the above listed practitioners met the basic requirements for Active Associate Medical Staff Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article IV, Section 4.2; and

**WHEREAS**, the Medical Executive Committee met on May 22, 2024 and the Joint Conference and Professional Affairs Committee recommended approval of Active Associate Medical Staff Membership appointment for the above listed practitioner; and

**WHEREAS**, all appointments to Active Associate Medical Staff Membership require Board approval; now, therefore be it

**RESOLVED**, that the Board of Trustees approves this recommendation to appoint the above named practitioners to Active Associate Medical Staff as recommended; and, be it further

**RESOLVED**, that the Board of Trustees directs the Hospital Administrator to duly notify the practitioners listed above and all Hospital and Medical Departments of these appointments; and be it further

**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

**DULY AND REGULARLY ADOPTED ON THIS 26<sup>th</sup> DAY OF JUNE, 2024**

Certified by:

*For: [Signature]*  
\_\_\_\_\_  
Theresa Obispo  
Chairperson

Attested by:

*[Signature]*  
\_\_\_\_\_  
Sharon Davis  
Secretary



# GUAM MEMORIAL HOSPITAL AUTHORITY

ATURIDAT ESPETAT MIMURIAT GUAHAN

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## BOARD OF TRUSTEES Official Resolution No. 2024-39

### “RELATIVE TO THE REAPPOINTMENT OF FULL ALLIED HEALTH PROFESSIONAL STAFF PRIVILEGES”

<u>Practitioner</u>	<u>Department</u>	<u>Specialty</u>	<u>Expiration Date</u>
Karen Wicker, CRNA	Anesthesia	Certified Registered Nurse Anesthetist	May 31, 2026

**WHEREAS**, the above listed practitioners met the basic requirements for Allied Health Professional Staff Membership as determined by the appropriate Medical Staff Departments and Committees pursuant to the GMHA Medical Staff Bylaws, Article VII, Section 7.2; and

**WHEREAS**, the Medical Executive Committee met on May 22, 2024 and the Joint Conference and Professional Affairs Committee recommended approval of Full Allied Health Staff Membership appointment for the above listed practitioner; and

**WHEREAS**, all appointments to Full Allied Health Professional Staff Membership require Board approval; now, therefore be it

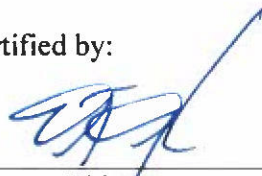
**RESOLVED**, that the Board of Trustees approves this recommendation to appoint the above named practitioners to Full Allied Health Professional Staff as recommended; and, be it further

**RESOLVED**, that the Board of Trustees directs the Hospital Administrator to duly notify the practitioners listed above and all Hospital and Medical Departments of these appointments; and be it further

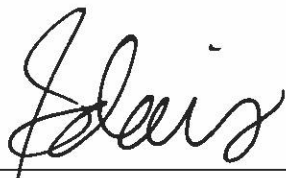
**RESOLVED**, that the Board of Trustees Chairperson certifies and the Board of Trustees Secretary attests to the adoption of this Resolution.

**DULY AND REGULARLY ADOPTED ON THIS 26<sup>th</sup> DAY OF JUNE, 2024.**

Certified by:

*For:*   
\_\_\_\_\_  
Theresa Obispo  
Chairperson

Attested by:

  
\_\_\_\_\_  
Sharon Davis  
Secretary

**Health Care Provider After Action Report/Improvement Plan (AAR/IP)**

# **Guam Memorial Hospital Authority**

## **Health Care Provider After Action Report/Improvement Plan (AAR/IP)**

### **TYPHOON MAWAR**

#### **Community-Wide Full-Scale Exercise/Event (FSE)**

Prepared by  
Planning Department

Prepared for

### **GUAM MEMORIAL HOSPITAL (GMH)**

Event Dates:  
May 22, 2023 – May 29, 2023

Report Date:  
October 11, 2023



# Health Care Provider After Action Report/Improvement Plan

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## Health Care Provider After Action Report/Improvement Plan

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### Administrative Handling Instructions

1. Title: Guam Memorial Hospital Authority (GMHA) Health Care Provider After Action Report/Improvement Plan (AAR/IP) TYPHOON MAWAR Community-Wide Full-Scale Exercise/Event (FSE)
2. This AAR/IP classified as sensitive information not to disclose and For Official Use Only (FOUO). Safeguard, handle, transmit, and store in accordance with appropriate security directives. GMHA prohibits the reproduction of this document, in whole or in part, without prior approval from GMHA.
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## Health Care Provider After Action Report/Improvement Plan

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### Executive Summary

This After Action Report/Improvement Plan (AAR/IP) provides an overview of the actual full-scale exercise event related to Typhoon Mawar. The purpose of this AAR/IP is to enable the Guam Memorial Hospital Authority (GMHA) and its partner agencies in enhancing their responses and recovery efforts in preparation for future tropical cyclones.

On May 19, 2023, there was a report of Tropical disturbance 97W near Chuuk that was projected to reach Guam the following week. A Condition of Readiness (COR) 3 was declared on May 20, 2023 at 1:00 p.m. with tropical cyclone damaging winds of 39-57 mph projected for Guam.

On May 21, 2023 at 8:00 pm, the Office of the Governor announced COR 2, as the storm intensified, becoming Typhoon Mawar. By COR 2, it was anticipated that the storm would hit the island within 24 hours.

On May 23, 2023 at 1:00 p.m. COR 1 was confirmed with Typhoon Mawar projected to make landfall within the next 24 hours. The cyclone was located 9.8° N, 146.9° E, approximately 290 miles S-SE of Guam, and 375 miles S-SE of Saipan, moving N-NW at 7 mph, with maximum sustained winds of 105 mph as of 7:00 pm.

On May 24, 2023, Typhoon Mawar made landfall. Near its Closest Point of Approach (CPA) to Guam, Typhoon Mawar's maximum sustained winds were reported at 140 mph, with gusts reaching up to 165 mph, making it equivalent to a Category 4 Atlantic hurricane, according to the Joint Typhoon Warning Center.

On May 25, 2023 at 5:00 p.m., COR 4 was declared with a focus on ensuring community safety and initiating the restoration of island-wide water and power supplies, as well as clearing roadways of debris.

Typhoon Mawar presented GMHA with an extremely challenging test of its hospital facility operations sustainability and its overall planning, communication strategies, risk management protocols, community preparedness efforts, participation levels, and intelligence capabilities. The hospital identified six (6) key objectives with overlapping capabilities as follows:

#### Planning and Intelligence Capabilities:

Objective No. 1 - Situational Typhoon Mawar Updates, Reports, Awareness and Preparedness fostered by communications between internal and external partners

#### Intelligence and Communications Capabilities:

Objective No. 2 - Logistical Readiness and Documentation of the same (e.g. Medical Supplies & Equipment, Utility Systems, etc.).

#### Community Preparedness and Participation Capabilities:

Objective No. 3 - Continuity of Quality Patient and Resident Care Services in a Safe Environment.

#### Community Preparedness and Participation Capabilities:

Objective No. 4 - Expectant Mothers Shelter for Moms at 38 Weeks Gestation or High Risk Moms at 36 Weeks or more.

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Communications Capabilities:

Objective No. 5 - Maintenance of a safe and secure environment of care at GMH and SNF

Risk Management Capabilities:

Objective No. 6 - Tropical Cyclone Response Plan (TCRP) Just In Time (JIT) Training.

### Situational Awareness

**GMH Emergency Room (ER):** There was a high number of dialysis patients, some of whom were presenting with acute conditions. The emergency room requires assistance in treating 30-boarded patients. Despite additional support from GUNG staff (DLAN Ticket 10493: 5/27/2023) and Health and Human Services (HHS) National Disaster Medical System (NDMS) staff (DLAN Ticket 10570: 5/28/2023), further staffing is necessary to aid in providing dialysis treatment.

**GMH Hemodialysis:** On 05/27/2023 at 20:44, Ticket# 10538 was saved by RAC-GMH (ESF 8) Guam Memorial Hospital. GMHA sought assistance from Hemodialysis Nurses to aid in providing dialysis treatment to a high volume of patients, as local dialysis centers were overwhelmed and closed due to loss of power and water resources. The majority of Hemodialysis clinics were operational by 06/08/2023. Unfortunately, the request was not approved through the DLAN process and was officially closed on 6/12/2023.

### Major Strengths Identified During Exercise

Regarding GMHA's assessment of its overall emergency response effectiveness during the activation and implementation of GMHA's Tropical Cyclone Response Plan in response to Typhoon Mawar, the Hospital Staff and Management Team successfully achieved the following:

- Ensured the safety and well-being of patients, with no injuries or casualties resulting from the typhoon. Despite fires within the hospital caused by exposed electrical wiring, GMHA managed to maintain continuity of care.
- Collaborated with Guam Emergency Management Healthcare Coalition (GEMHCC) and external partners to establish a unified, multi-agency response, focusing on enhancing emergency coordination capabilities to mitigate, prepare for, respond to, and recover from Typhoon Mawar.
- Coordinated continuous water supply from GWA.
- Utilized various aspects of GMHA's Emergency Management Plan and the hospital's Tropical Cyclone Response Plan to sustain patient and resident care services during the crisis.
- Established a virtual Hospital Incident Command Center (HICC) and effectively communicated and shared situational information through emergency chat groups.
- Worked closely with internet and telephone service providers such as IT&E, GTA, and Docomo Pacific through the IT department to ensure internal systems were operational before and after the typhoon. While there were some reports of phone outages, they were promptly addressed and resolved post-Mawar.
- Obtained a CMS waiver to provide outpatient hemodialysis treatments.

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### Improvements Recommended:

- Ensure that DLAN requests are submitted in advance of emergencies to facilitate GEMHCC support for events. Create a formal protocol to separate SNF patients from shelterees, especially those who are medically frail, O2 dependent, or require hemodialysis. Develop a policy or MOA between GMHA/DPHSS to address the needs of O2 dependent shelterees, minor children, and individuals with hemodialysis needs.
- In the event of a COR 3 on a Friday, administrative staff should secure their areas before leaving to prevent potential hazards like leaks. Establish a department/unit staff meeting at the announcement of a COR 3 to communicate employee schedules and TRCP policies. Develop a department/unit checklist to review TCRP policies and plans with staff, and ensure that all completed checklists are submitted to the Planning Department via the Hospital Incident Command Center.
- Revise policy 317 to allow orientees to stay during emergency response phases. Consider calling in RNs with credentials like case managers to assist during response phases to avoid the risk of injury to staff and patients. Increase personnel on the floors during emergencies and coordinate personnel more effectively.
- Implement a Float Policy during emergencies to streamline activities and improve communication. Conduct training on horizontal and vertical patient transfers using equipment such as Stryker chairs, bassinets, and infant vests. Consider conducting fire drills for safety briefings and hospital-wide evacuation training.
- Ensure that staff and management complete mandatory NIMS training, specifically NIMS 100, 200, 700, and 800. Revise the TRCP plan and conduct two tabletop exercises to improve emergency response preparedness.

A Typhoon Mawar Hotwash debrief was conducted July 14, 2023 at 1:00 pm ChST. Group consensus concluded Objective Nos. 1 thru 6 met.



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### Section 1: Exercise/Event Overview

Exercise/Event Name: **Typhoon Mawar**

Exercise/Event Start Date: **May 22, 2023 @ 2000**

Exercise/Event End Date: **May 29, 2023 @ 1700**

Duration: **Four (4) Days**

#### Type of Exercise/Event Completed:

Check the type of exercise completed, as listed below

##### *Discussion-Based Exercise*

☐ Seminar  
Games

☐ Workshop ☐ Tabletop

☐

##### *Operations-Based Exercise*

☐ Drill

☒ Full-Scale Exercise

☐ Functional Exercise

##### *Emergency Event*

☒ Event

### Capabilities

#### 1. Guam Homeland Security / Office of Civil Defense:

- (a) Coordination and support of emergency response and recovery priority objectives. Objectives include coordination and support of emergency response and recovery priority objectives, including evacuation of people and the delivery of vital response equipment and services to impacted areas;
- (b) Establish and maintain an operational unified command structure and process that appropriately integrates all critical stakeholders during a potentially catastrophic event; and
- (c) Lead the evaluation of the overall emergency response and recovery activities and plans that relate to power outage, port operations, mass care, critical infrastructure and tourism.

#### 2. Guam Memorial Hospital Authority:

- (a) Implement GMHA's emergency response and recovery capabilities relative to internal Emergency Operations Plans (e.g., Tropical Cyclone Response Plan to include Hospital Incident Command System, Interoperable Communications, and Collaboration with Interagency Emergency Response Partners); and
- (b) Evaluate GMHA's Tropical Cyclone Response Plan (TCRP) to provide continuous life-sustaining services in coordination and collaboration with the Guam EOC/Unified Command with primary focus on the Health and Medical Emergency Support Function 8 (ESF8) roles and responsibilities.

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### 1. Planning

The Emergency Management Plan (EMP) that was approved in November 2022 establishes a structured program to effectively address mitigation, preparation, response, and recovery for a variety of disasters and emergencies. This approach, known as the "all hazards" approach, ensures that we are adequately prepared to handle a wide range of emergencies that may impact the healthcare environment at Guam Memorial Hospital Authority (GMHA), including both Guam Memorial Hospital (GMH) and the Skilled Nursing Facility, also known as the Alternate Care Site (SNF/ACS). The Emergency Operation Plans (EOP), such as the Mass Casualty Plan (MCP), Tropical Cyclone Response Plan (TRCP), and the Chemical, Biological, Radiological, Nuclear, and Explosives/Weapons of Mass Destruction (CBRNE/WMD) Plan, are all integral components of GMHA's Emergency Preparedness Manual. Activation of the plan occurs when it is determined that a disaster or emergency has occurred or has the potential to occur.

### 2. Communications

GMHA's emergency management communications security and protocol focus on safeguarding communications equipment and systems, such as radios and telephones, during emergencies to prevent misuse or overloading.

Communication during emergencies is limited to essential messages for each incident. Messages are routed through the appropriate Hospital Incident Command Structure (HCIS) leaders, such as Incident Commander, Operations Section Chief, Planning Section Chief, Logistics Section Chief, and Finance/Administration Section Chief. These leaders are situated in different areas of the Hospital Command Center or other functional departments.

The Operator Supervisor provides assistance to Command Center staff when needed and maintains an Emergency Events Logbook at the Hospital. All significant events and communications are recorded in the Logbook to create a chronological history of the event or emergency.

GMHA's Incident Commander reviews Press Releases containing vital information about the event or emergency before being shared with the Joint Information Center (JIC) at the Guam Emergency Operations Center (Guam EOC) located at GHS/OCD for dissemination to the public.

### 3. Risk Management

GMHA has established protocols to ensure the facility's operational capabilities can be restored to pre-emergency levels. Following the resolution of an emergency, the Restoration Unit within the Planning Section, including various departments such as Planning, Facilities Maintenance, Safety & Security, Infection Control, Information Services, Communications, Materials Management, and Risk Management, conducts a thorough assessment of the facility's condition. This assessment aims to identify any environmental issues that may impact the facility's ability to deliver medical care safely to the community and maintain a secure environment for patients, staff, and visitors. Risk management activities are an integral part of this process.

- a. Documenting all damages to GMHA's buildings, grounds, supplies, and equipment, as well as off-campus structures through photographs and videos.

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- b. Engaging architects, building inspectors, and structural engineers to assess the safety of the buildings for occupancy.
- c. Conducting thorough evaluations of potential environmental hazards to ensure proper functioning and prevent any impact on the local sewer or water systems.
- d. Providing necessary support programs for staff, such as crisis counseling, flexible work hours, cash advances, and daycare services for those directly affected by the emergency.
- e. Clearing debris and securing unsafe buildings as required.
- f. Restoring both internal and external communication devices.
- g. Assessing inventory of damaged equipment and supplies, determining additional needs, and documenting damages through photographs and videos for insurance purposes.
- h. Informing the community through local media outlets about alternative service locations in case of evacuation.
- i. Notifying GMHA's insurance agent and engaging a third-party expert to prepare the claim.
- j. Safeguarding records and data, ensuring confidentiality, and restoring information as needed from backups.
- k. Maintaining detailed records throughout the process.

### 4. Community Preparedness & Participation

Management of Patients/Residents during Emergencies (i.e. Scheduling, Modification or Discontinuation of Services, Control of Patient Information and Patient Transportation):

- a. In the event of an emergency operation procedure (EOP) activation, regular admission procedures will be suspended. Admissions to GMHA will be prioritized for patients requiring acute hospital care and skilled nursing facility resident care in order to save lives. Outpatient care will be limited to those requiring urgent medical attention. All non-essential admissions, procedures, and discharges will be postponed. Patients may need to be transferred to other facilities to accommodate emergency cases.
- b. Please refer to the Emergency Management - Admission Policy and Registration for specific guidelines on patient registration during emergencies. Additional information can be found in the Patient Clinical and Support Activities section of the Administrative Manual, including the Patient Flow Management Plan Policy and Nursing Plans/Policies.
- c. GMHA offers storm shelter for pregnant mothers at least thirty-eight (38) weeks pregnant and high-risk pregnant mothers at six (6) months or more in their pregnancy. Expectant mothers should consult their healthcare providers to determine if they fall into the high-risk category. Upon arrival, expectant mothers should check in at the Patient Registration Department on the 1st floor and remain at the hospital until it is safe to return home.

All expectant mothers should eat a complete meal before they check into the hospital. GMHA provides sleepers, pillows and blankets. All pregnant mothers who need to come to GMH should bring:

- 1. ID and insurance cards
- 2. Drinking water & Snacks that do not need refrigeration or heating
- 3. Any needed medications
- 4. Personal toiletries (soap, toothbrush, lotions, etc.)
- 5. Change of clothing
- 6. Entertainment i.e. games, cards, movies, headphones, books, etc. to help pass time

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7. For hospital safety, please follow these RESTRICTIONS:

- a) No personal pillows and blankets
- b) No escorts, support persons, children or pets allowed accompanying the pregnant mothers.
- c) Smoking, weapons and illegal drugs not permitted.

### 5. Intelligence & Information Sharing & Dissemination

Data and analysis are key elements in conducting risk assessments for potential threats and hazards. Various resources are accessible for gathering information, such as local and federal law enforcement agencies, the FBI, Department of Homeland Security, Guam Homeland Security Office of Civil Defense, CDC, NWS, Fusion Center, and other relevant investigative entities. Briefings are held internally within the Hospital Incident Command structure (HICS) and externally with GHS/OCD. Intelligence and information sharing also occur during department/unit meetings, referred to as huddles, throughout emergency response operations.

#### Scenario:

In the event of a Tropical Cyclone, GMHA may face significant challenges such as mass casualties and property damage that can disrupt operations. This may require the activation of the Tropical Cyclone Response Plan for both the Hospital and the Skilled Nursing Facility. GMHA, in partnership with external ESF8 partners and the GHS/OCD, has conducted testing and evaluation of this plan. This includes establishing command, control, and communications to support emergency response and recovery efforts, as well as ensuring the continuity of hospital and long-term care facility operations.

#### Location:

Guam and Western Pacific Region

#### Partners:

The Guam Memorial Hospital Authority (GMHA) partners are as follows: Guam Medical Regional City (GRMC), the U.S. Naval Hospital Guam (USNHG), local and federal Emergency Medical Services (EMS), Department of Public Health & Social Services (DPHSS), the Guam Behavioral Health and Wellness Center (GBHWC). Agency partners: Guam Homeland Security/Office of Civil Defense (GHS/OCD) Unified Command to include all Emergency Support Functions and Incident Command System (ICS) Sections; the Office of the Governor of Guam; Guam Emergency Management Healthcare Coalition (GEMHCC), and representatives of the local Media.

#### Participants:

- U.S. Department of Health and Human Services (both ASPR and CDC)
- Department of Homeland Security / Federal Emergency Management Agency (FEMA)
- Department of Public Health and Social Services (DPHSS)
- Army Corps of Engineers (USACE)
- Private Sector Healthcare Clinics/Centers
- Department of Agriculture (DOAg)
- Guam Visitors Bureau (GVB)
- Guam Police Department (GPD)
- Guam Fire Department (GFD)
- Guam Department of Education (GDOE)



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- Port Authority of Guam (PAG)
- Mayor's Council of Guam (MCOG)
- A.B. International Airport Authority (GIAA)
- Consolidated Commissions on Utilities (CCU)
- Guam Customs and Quarantine Agency (CQA)
- Guam Behavioral Health and Wellness Center (GBHWC)
- Guam Homeland Security/Office of Civil Defense (GHS/OCD)
- American Red Cross Guam Chapter (ARC)
- Salvation Army Guam Corps
- Guam Chamber of Commerce
- Guam Hotel and Restaurant Association (GHRA)
- Guam National Guard (GUNG)
- United States Air Force (USAF)
- United States Coast Guard Sector Guam (USCG)
- United States Naval Hospital Guam (USNH)
- Guam Regional Medical City (GRMC)
- Others: Pacific Laundry, Island Equipment Co., Dialysis Clinics,

**Number of Participants:**

List the total number of Participating Agencies

- 29

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### Section 2: Exercise/Event Design Summary

#### Exercise Purpose and Design

The local and federal declarations of emergency prompted the Guam Memorial Hospital Authority (GMHA) to take the lead in coordinating emergency response and recovery efforts for Typhoon Mawar. In response, GMHA implemented portions of its Tropical Cyclone Response Plan and worked with key stakeholders to test and evaluate their Emergency Management Plans (EMPs) and Emergency Operations Plans (EOPs).

GMHA's primary goals in response and recovery efforts were to:

- Conduct situational assessments, maintain situational awareness, and activate/implement relevant GMHA Emergency Operations Plans.
- Establish a Hospital Incident Command System (HICS) and Hospital Command Centers (HCCs) for communication and implementation of GMHA's EOPs as directed by GMHA Executive Leadership.
- Maintain communication with Guam and GMHA's Emergency Support Function 8 Coordinators to coordinate with Guam's Emergency Operations Center.

GMHA collaborated with the Department of Public Health and Social Services, Guam Homeland Security/Office of Civil Defense, and other local organizations to secure funding for preparedness activities. GMHA applied for Public Assistance disaster funds from the Federal Emergency Management Agency to cover damages caused by Typhoon Mawar, following a reimbursement process once damages were restored or replaced.

The Hospital Preparedness Program, under the U.S. Department of Health and Human Services' Office of the Assistant Secretary for Preparedness and Response, provided grant funding for interoperability training with local partners. GMHA's EMP documentation included details on received preparedness grants and outlined deliverables to meet regional or state/local funding commitments.

#### Objectives and Capabilities

##### Planning and Intelligence Capabilities:

**Objective No. 1** - Situational Typhoon Mawar Updates, Reports, Awareness and Preparedness fostered by communications between internal and external partners (e.g., Weather Updates from GHS/OCD, Guam NWS, JIC, GMHA Leadership Team).

- Activate GMHA's Tropical Cyclone Response Plan;
- Activate GMHA's Command Center and ESF-8 Coordinators;
- Establish GMHA's HICS to effectuate command, control and communications between GMHA's Hospital and Skilled Nursing Facility, the Guam EOC and other possible Health and Medical Stakeholders and Alternate Care Sites (e.g., GRMC, USNHG, EMS, DPHSS' Northern and Southern Clinics, GBHWC, etc.).

Group consensus concluded this objective met.

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### Intelligence and Communications Capabilities:

**Objective No. 2** - Logistical Readiness and Documentation of the same (e.g. Medical Supplies & Equipment, Utility Systems, etc.).

- Monitor bed capacities and capabilities and implement contingency plans to handle patient overflow or other emergency situations (e.g., loss of critical infrastructure and key resources); and
- Communicate and collaborate with Guam ESF8 (GMHA, DPHSS, GBHWC) located at the Guam EOC (within GHS/OCD) and other members of the Guam Emergency Management Healthcare Coalition (e.g., GRMC, USNHG, GFD) for managing medical surge, medical supplies and equipment, healthcare professionals and/or use of facilities as needed, including the utilization/testing of the Guam ESAR-VHP.

Group consensus concluded this objective met.

### Community Preparedness and Participation Capabilities:

**Objective No. 3** - Continuity of Quality Patient and Resident Care Services in a Safe Environment.

- Discharge planning occurred for processing discharge prior to COR 1 by clinicians and physicians. Movement occurred for the bariatric bed from GMH to SNF to accommodate patient needs. Protect the safety and well-being of patients, patient watchers, visitors (e.g., expectant mothers) and staff by employing safe work practices, standard precautions, environment of care assessments/rounds and taking other proactive measures needed to remedy workplace hazards and prevent their reoccurrence; and
- Track human resources (e.g., shift changes), medical supplies, and equipment and the status of critical infrastructure (e.g., Emergency Generators, HVAC System, etc.); communicate and coordinate shortfalls or system failures to Nursing Supervisor (the IC Designee) and Executive Leadership; and respond to resolve the same.
- Communications with the media and Joint Information Center (JIC) for community residents that went to Public Health and not to GMH to plug in their portable medical devices in the northern and southern community health centers that were open.

Group consensus concluded this objective met.

### Community Preparedness and Participation

**Objective No. 4** - Expectant Mothers Shelter for Moms at 38 Weeks Gestation or High Risk Moms at 36 Weeks or more.

- Activate staffing for Expectant Mothers Shelter that were four (4) primaries and two (2) alternates.
- Establish recliners in Expectant Mothers Shelter in 4<sup>th</sup> floor Education Classroom and chapel.

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Group consensus concluded this objective met.

### Communications Capabilities

**Objective No. 5** - Ongoing maintenance of a safe and secure environment of care at GMH and SNF.

- Ensure all communications lines are open and operational via phone, iConnect radios, and Motorola radios to the Hospital Command Center.
- Ensure all utilities and information technology network and systems are operational

Group consensus concluded this objective met.

### Risk Management Capabilities

**Objective No. 6** - Ongoing Tropical Cyclone Response Plan (TCRP) Just-In-Time (JIT) Training.

- Training in the Hospital Command Center for new personnel and a refresher training for existing staff.
- Development of Skilled Nursing Facility (SNF) guide for the seven (7) management plans of the Environment of Care (EOC) that will be addressing for both GMH and SNF.

In support of GMHA striving to meet its above outlined objectives, the GHS/OCD was focused on meeting the following objectives:

- Emergency Operations Center/Unified Command Operations – partially establish and sustain the Guam EOC/Unified Command comprised of the various Emergency Support Functions (ESFs) and other key leaders/stakeholders;
- Communications and Information Sharing – partially establish and maintain a Guam
- Common Operating Picture (COP);
- Public Information – partially coordinate Public Information through the Joint Information Center (JIC) to ensure effective, one-voice communications with the Guam Community; and
- EOC Standard Operating Procedures (SOPs) – partially implement and evaluate EOC SOPs in support of all tropical cyclone emergency response and recovery efforts.

Group consensus concluded this objective met.

### Scenario Summary

On May 19, 2023, a tropical disturbance, identified as 97W, was reported near Chuuk and was projected to move towards Guam, with an expected arrival the following week. The Condition of Readiness (COR) 3 was declared on May 20, 2023, at 1300. Due to the anticipation of damaging winds ranging from 39-57 mph. Subsequently, on May 21, 2023, at 2000, COR 2 was announced as the disturbance intensified into Typhoon Mawar, with an imminent impact on the island within 24 hours. Finally, on May 23, 2023, at 1300, COR 1 was confirmed, with Typhoon Mawar projected to reach the island within the next 24 hours.

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Typhoon Mawar was located at 9.8 degrees north latitude and 146.9 degrees east longitude, approximately 290 miles south-southeast of Guam, and 375 miles south-southeast of Saipan. It was moving north-northwest at a speed of 7 mph, with maximum sustained winds of 105 mph as of 1900. The cyclone made landfall on May 24, 2023, equivalent to a category 4 storm. COR 4 was declared on May 25, 2023, at 1700., with the government of Guam focusing on ensuring community safety and initiating efforts to restore island-wide water and power services, as well as clearing roadways of debris.

Typhoon Mawar's maximum sustained winds were reported at 140 mph, with gusts reaching up to 165 mph, equivalent to a Category 4 hurricane in the Atlantic, as per the Joint Typhoon Warning Center's assessment. The hospital conducted an exercise to evaluate its planning, communication, risk management, community preparedness, participation, and intelligence capabilities during the typhoon. Six objectives were identified by the hospital, highlighting areas of overlapping capabilities for improvement.



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### Response & Recovery Sequence of Events

- On **May 19, 2023** at 0800 hours, the Guam Homeland Security/Office of Civil Defense (GHS/OCD) issued a press release regarding heavy rainfall. The National Weather Service (NWS) is actively monitoring Invest Area 97W, which is continuing to organize. The community has been advised to take necessary preparedness actions for the upcoming weekend.
- At 0800 hours, the GHS/OCD issued a press release concerning heavy rainfall, with continued monitoring by the NWS on Invest Area 97W. The community has been reminded to take precautionary measures for the weekend.
- At 1130 hours, the Personnel Services Administrator has requested that all departments send their updated Recall Lists to HR.
- At 1300 hours, the Joint Information Center (JIC) of GHS/OCD promptly issued a press release announcing that Governor Lou Leon Guerrero and Rear Admiral Benjamin Nicholson have declared Guam to be in Condition of Readiness (COR) 3, in anticipation of a significant tropical cyclone.
- At 1356 hours, the Associate Administrator of Operations (AAO) has directed all department heads to activate COR 3 assignments as outlined in the Tropical Cyclone Response Plan (TCRP). They are also instructed to submit the necessary checklists to the Communication Center until the incident command is established. Regular updates will be provided to the staff by the Public Information Officer (PIO) and ESF8 coordinators through the NWS and GHS/OCD Heavy Weather Updates.
- At 1500 hours, a heavy weather briefing related to Invest 97W was conducted by GHS/OCD.
- On **May 20, 2023** at 1400 hours, the JIC issued Release No. 2 announcing a typhoon watch for Guam, Rota, Tinian, and Saipan. It is anticipated that typhoon conditions may occur within the next 48 hours. Tropical Depression 02W was identified near 5.6 degrees north latitude and 149.0 degrees longitude with wind speeds of 30 mph. Various departments and units have submitted checklists for CORs 1-4.
- At 1430 hours, the Facilities Maintenance team conducted thorough external system checks and confirmed the levels of water, fuel, LP gas, oxygen (O2), and nitrous oxide reserves. They also assessed the main and backup chillers, ensuring they were all operational. Elevator 3 was temporarily out of service. In preparation for the potential storm, staff secured roof ventilator units and inspected storm drains to ensure proper functioning. Testing and assessment procedures for emergency generators, cooling towers, and elevator penthouse were scheduled to maintain reliability and efficiency. Proactive measures were taken to check and maintain critical systems, ensuring a safe and functional environment.

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- At 1616 hours, the NWS Guam Weather Forecast Office continued to monitor what is now Tropical Depression 02W, with an increasing likelihood of it passing through the Marianas as a typhoon.
- At 1630 hours, Information Services established a Command Center with three workstations, three dedicated phone lines, and a printer to facilitate seamless operations and effective communication.
- On **May 21, 2023**, at 1030 hours, a severe weather briefing was conducted by the GHS/OCD regarding Tropical Depression 02W.
  - At 1145 hours, the JIC released an update stating that Tropical Storm Mawar is moving towards the Marianas, leading to Guam being placed under Condition of Readiness COR 2 at 2000 hours.
  - From 2000 to 0800 hours, The Planning department has established a Modified Command Post, which is being overseen by the Hospital Planning Supervisor and Deputy Associate Administrator of Operations. The Incident Commander, Jeffery Ventura, has been appointed for efficient coordination of essential operations. The ESF8 is currently active at the GHS Emergency Operations Command Center (EOCC), with a Response Area Coordinator (RAC) schedule in place. An announcement was made via the intercom system to notify all personnel within the facility about the implementation of COR 2. All departments have been instructed to submit their checklists, and elective surgeries and outpatient services have been canceled. The plan is to relocate the HICS to the boardroom at 0800 hours on May 22, 2023, once GMHA is fully operational. Facilities Maintenance (FM) and Environmental Services (ES) Departments are coordinating the transfer of expectant mothers' chairs. The Hospital Administrator has announced a shift from the IT/Network Systems IC center to a COR IC center for operational purposes.
  - At 0800 hours, in anticipation of Tropical Storm Mawar, Executive Order No. 2023-02 was issued.
  - At 1705 hours, The JIC issued an update regarding healthcare protocols for Tropical Storm Mawar, announcing that GMHA will now be accepting pregnant women at a specific stage of their pregnancy.
- On **May 22, 2023**, President Joseph R. Biden issued Emergency Declaration FEMA-3594-EM at the request of the Governor of Guam as Tropical Storm Mawar was upgraded to a typhoon. Timekeeping reports are due today by 12:00 pm.
  - At 0800 hours, the Incident Commander in the conference room established Emergency response objectives, and patient census information was updated on the HICS white board. The ESF8 DLG team is currently stationed at the Guam Homeland Security Emergency Operations Center (EOC) until Monday, May 22, 2023.
  - At 1800 hours, the Nursing Administrator was onsite to assess the Modified HICS setup. Essential staff are advised to consult with hospital supervisors regarding necessary shifts until relief personnel arrive. Guam is set to transition to COR 1 on Tuesday, May 23, 2023, with potential destructive winds expected within the next

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12 hours at COR 1.

- At 1830 hours, the Department of Public Health & Social Services (DPHSS) requested shelter for four children at GMH in advance of COR1. The GMHA assisted in accommodating the children at the Skilled Nursing Facility (SNF) Alternate Care Site (ACS). In addition, GMHA provided support to oxygen-dependent individuals in preparing the B Wing facility for their early arrival.
- On **May 23, 2023**, Typhoon Mawar was upgraded to a Category 4 typhoon, prompting the issuance of Executive Order No. 2023-03, which mandated the evacuation of residents in low-lying, coastal, and flood-prone areas.
  - At 0851 hours, the SNF made a request for a crib. At 0927, FM confirmed they would retrieve a crib from the Pediatrics Unit and transport it to the SNF.
  - At 0932 hours, two cots were requested for the nursing and radiology departments, with coordination through the HICS;
  - At 1201 hours, the count of expectant mothers was at 7;
  - At 1300 hours, the Rehabilitation department requested three air purifiers for expectant mothers.
  - At 1331 hours, Security noted that the Stage 1 container by the Emergency Room had been shut down.
  - At 1335 hours, the Labor & Delivery (L&D) department has notified HICS of a leak in the ceiling of the Obstetrics (OB) ward. A work order has been processed to rectify this issue promptly.
  - At 1411 hours, the Safety department reported condensation in Pediatrics Room 46.
  - By 1515 hours, there were 3 expectant mothers in overflow at the chapel and 11 mothers in the Education classroom.
  - By 1625 hours, the count of expectant mothers rose to 16;
  - At 1632 hours, a Forensic Science Officer arrived at the facility.
  - At 1639 hours, there was a shift change for the Incident Commander.
- On May 24, 2023, at 0400 hours, Typhoon Mawar, made landfall on Guam with sustained winds of 140 mph and gusts reaching up to 170 mph. The typhoon maintained its strength as it moved through the Rota Channel between Guam and Rota, causing significant damage with destructive typhoon-force winds persisting through May 25, 2023.
  - At 0400 hours, Super Typhoon Mawar is currently advancing towards Guam, situated at 12.5 degrees north latitude and 145.6 degrees east longitude. It is

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currently positioned approximately 85 miles southeast of Guam and 180 miles south of Saipan. Moving in a west-northwest direction at a speed of 5 mph, it is carrying maximum sustained winds of 155 mph;

- At 0730 hours, It is anticipated that strong winds of 39 mph or higher will be present and are predicted to become more severe. It is recommended to avoid driving on the roads during this period. Moreover, heavy rainfall is expected to increase throughout the morning, potentially reducing visibility;
- At 0936 hours, an enormous power hit was reported;
- At 1201 hours, DLAN Ticket #10130 closed. Per GPA ESF-8, there may be ongoing fluctuations in power supply. It is recommended by GPA management to check fuel levels before transitioning to generator power. FM was instructed by the IC at 1205 to initiate the switch, with a requirement to confirm fuel levels beforehand. At 1252, the facility successfully transitioned to generator power.
- At 1520 hours, Typhoon Mawar is approaching Guam, currently located 45 miles east-southeast of the island with maximum sustained winds of 140 mph. The eyewall replacement cycle is impacting its trajectory, causing conditions to worsen. It is anticipated that the eye will pass over central Guam between 1700 and 1900, with wind speeds reaching typhoon force. A flash flood warning is currently in effect due to 1-3 inches of rain already fallen and the potential for an additional 10-15 inches.
- At 1805 hours, there was an Extended Extreme Wind Warning for northeastern Guam until 2245. Destructive 115 to 140 mph winds impacted Yigo, Andersen AFB, and Dededo. National Weather Service reports destructive winds of 105 mph on Guam, gradually transitioning to tropical storm conditions. Northern villages experienced the strongest winds, while the rest of the island was still affected by typhoon-force winds extending 45 miles from the center. Typhoon Mawar is located 13.7 degrees north latitude, 144.9 degrees east longitude, moving northwest at 8 mph with sustained winds of 140 mph;
- At 1850 hours, a request was made to BIOMED to assess EKG machines;
- At 1854 hours, sparking reported outside the Dietary area;
- At 1908 hours, reports have been received regarding roof leaks in the Expectant Mother Room on the 4th floor. Additionally, the latch on the 4th floor hallway door is malfunctioning. There are concerns about the ceiling collapse in the hallway on the Surgical Side, leaking in the back nurse station, and issues with the ER ward clerk PC's ability to scan to ePower from both the Brother printer and Xerox. Furthermore, the shutters by the stairwell on the 3rd floor have become dislodged and are causing disruption by slamming against the window.;
- At 1932 hours, the generator roll-up door was compromised;
- At 1938 hours, ceiling tiles are dislodging in surgical Airborne Isolation Rooms;

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- At 1949 hours Tele double door was breached;
- At 1959 hours, 4 pediatric patients were relocated as a result of flooding in the PEDS area, specifically near the exit door. Additionally, there are currently 3 pediatric patients under contact precautions as a precautionary measure.
- At 2008 hours, the telemedicine unit is experiencing water leaks from the windows and walls. The shutter of the Care 4 unit is breached. Elevators 1 and 2 are displaying significant leaks. The dietary storage area is currently being assessed for the source of a leak. There is a significant leak in the education classroom designated for expectant mothers.
- At 2029 hours, the surgical hallway is experiencing a flooding issue, with Emergency Services on-site to address the situation. Additionally, there is a leak in the 2nd-floor hallway near the radiology/lab entrances, leading to pooling on the floor. The patient's Registration Triage Door is malfunctioning and the Nursing Supervisor has reported a potential fire hazard. The fire extinguisher was utilized to contain a small medical surgical fire. Patients have been relocated due to safety concerns as the ceiling is showing signs of damage. There is also a leak in the corridor from the OB to the ICU hallway. A request has been made to secure a window/screen near the OB/OR corridor and stairwell. Furthermore, there are leaks in the backside of the pharmacy and server room, near the back stairs entrance.
- At 2120 hrs, there was a flooding incident in the SNF telecom room, causing network outages. Security Supervisor, Reiner, and his team are currently addressing the situation to secure the room and affected areas. Additionally, there was electrical smoke reported in the unit, and various issues such as sparking outlets and collapsed walls in different departments. The FM team has managed to prevent further water damage in the building. GMHA is currently dealing with leaks and potential equipment damage in several departments, including the Health Informatics Office and patient registration areas. Urgent attention is needed to prevent water from entering critical areas such as radiology and CT rooms. Staff were notified to take necessary precautions and report any additional issues promptly;
- At 2333 hours, DLAN request was submitted to provide meals for patients and staff due to kitchen compromise;
- **May 25, 2023** President Biden issued Major Disaster Declaration FEMA-4715-DR;
  - At 1235 hours, forecasted reduction in typhoon-strength winds from Typhoon Mawar is anticipated for Guam as the storm gradually distances itself from the area. At 2200, Mawar was positioned at coordinates 13.7 degrees north latitude and 144.6 degrees east longitude, approximately 20 miles northwest of Guam and 125 miles southwest of Saipan. It is currently moving in a northwest direction at a speed of 8 mph, with maximum sustained winds reaching 140 mph.;
  - At 1235 hours, there is a water leak in Room 4 and the OR Unit Supervisor's Office. Care 6 is requesting cleaning for the transfer of an airborne patient from Medical Surgery 2 Airborne Isolation. Reports indicate that water is filling up in the

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ceiling tiles, causing flooding in the hallway outside the laboratory, and a ceiling break has occurred. There have been reports of the ceiling falling in certain areas, as well as flooding near the Care 4 - Outside Hallway Exit Door. The surgical unit computers are currently down, as reported by the charge RN. Staff in MS2 are requesting housekeeping services due to water seeping into patient rooms and hallways.

- At 0250 hours, flooding was reported in the IT office, Materials Management/IT/Pharmacy hallway;
- At 0400 hours, An exposed electrical line was located on the 4th floor just before entering the main stairwell;
- At 0504 hours, L&D reported that there is no space available for new patients; currently, the OB unit is shared and occupying their space as well;
- At 0534 hours, the dietary department has requested an assessment of the electrical switch that is believed to have caused the fire;
- At 0611 hours, the telephone in the CSR department is currently non-functional.
- At 0614 hours, in the pre-operative holding area, where pediatric patients are currently located, there are tiles directly above the patients that may be at risk of breaking. Assistance is needed in ensuring the safety of these patients.
- At 0619 hours, further water infiltration issues have been identified in the roof of the registration area on the first floor;
- At 1035 hours, the NWS Forecast Office has informed that while Guam is no longer forecasted to have typhoon conditions from Typhoon Mawar, outer winds and rain bands from the storm are expected to continue over the island for the next several hours. Tropical storm force winds ranging from 35 mph to 40 mph, with gusts up to 45 mph to 50 mph, are expected as Typhoon Mawar moves out of the Marianas. Guam is currently in Condition of Readiness (COR) 1;
- At 1540 hours, FM was dispatched to evaluate the issue with the negative pressure system in bed 10;
- At 1550 hours, The GMHA submitted a DLAN request to the GWA for assistance in filling potable water tanks at SNF. DPW was currently only able to provide a refill of up to 500 gallons;
- At 1912 hours, there was a maintenance issue in the pediatric medicine room where the ceiling is damaged and water is leaking out. This is located directly above the Pyxis area;
- At 2150 hours, Warehouse #2 located on the rooftop has experienced a breach, resulting in water ingress;
- At 2214 hours, there was a leak in the front lobby area near the vending machines.



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The ES team and Security are currently working together to address the issue and prevent any further flooding;

- At 2221 hours, there was an increase in the number of outpatient Hemodialysis patients seeking treatment at the hospital.
- **May 26, 2023** at 0605 hours, the JIC stated that the GMH regained power and utility services and remains operational;
- At 0149 hours, The IT department has submitted a request for assistance from the safety/security and FM teams to evaluate the outdated communications center and telecom room, as well as troubleshoot any issues with the analog lines within the next two hours;
- At 0731 hours, the SNF FM team provided an update on the power and water situation. The skilled nursing facility is currently utilizing approximately 8-9 gallons of fuel to operate the 550 kw generator, which will provide power for at least 10 days. Unfortunately, the Guam Waterworks Authority did not arrive to refill the water tanks as scheduled. If the tanks are not replenished, the facility will run out of water by midnight;
- At 0957 hours, GMHA sent a DLAN Ticket #10341 request to dispose of recycled cardboard at GMHA. Vendor assisted in removal of cardboard;
- At 1116 hours, GMHA sent a DLAN Ticket #10361 request to provide water for American Medical Clinics Upper Tumon and Mangilao location to allow clinic to stay open;
- At 1223 hours, GMHA sent a DLAN Ticket #10372 requesting for 50 MiFi devices for Medical Professionals On-call;
- At 1536 hours, DLAN Ticket #10401 was sent to GMHA by the Department of Public Health and Social Services RAC, requesting the relocation of six (6) O2 patients to a Skilled Nursing Facility (SNF) before 1700 due to power concerns. The patients required electricity for their concentrators. The GMHA-Incident Commander approved the transfer of the O2 dependent patients from the Northern Region Community Health Center to the GMHA SNF ACS location, with the condition that DPHSS provides staffing to manage the patients. Patients were responsible for their own medication, food, supplies, O2 concentrator, and bedding. Family members were permitted to accompany patients for assistance. It was noted that the phone lines at the SNF/ACS location were compromised due to Typhoon Mawar. One patient was successfully transferred to GMH-SNF ACS by the Guam Fire Department, but without a family member or watcher present. The SNF/ACS location communicated that they could not support the patient without a watcher or family member present. GMHA requested that DPHSS send a staff member to assist the patient. DPHSS confirmed they would check on the patient and requested the ETA and contact details of the staff member, but had not yet received a response.
- At 1559 hours, The GMHA has submitted a DLAN request to DPW for assistance in refueling our diesel containers to replenish fuel for our generators and boilers.

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Each tank has a capacity of 1000 gallons. Cabras is currently offline;

- At 1652 hours, smell of smoke was reported in OB ward;
- At 1803 hours, GMHA has been informed of the presence of the Army Corps of Engineers on the island. They have a team consisting of structural engineers, electrical engineers, and mechanical engineers available to provide assistance. A damage assessment to GMHA was offered.
- **On May 27, 2023** at 0928 hours, DPHSS reported nurses assigned for the care of the foster kids would serve the other patients at SNF. GMH (ESF8) reported that SNF/ACS is requesting a nurse to remain with a patient who is at risk of potential falls. Hemodialysis GMHA requested Hemodialysis Nurses to support an influx of individuals requiring dialysis because dialysis centers were unable to meet the demand and keep up with patient load. Most Hemodialysis clinics opened by 06/08/2023.
  - At 1414 hours, GMHA relocated the OBW moms and babies out of OB hall to labor room due to a reported electrical smoke in the unit.
  - 1445 hours, GMHA DLAN Ticket #10493 GMHA request for 16 medical and/or nursing assistant personnel;
  - 1544 hours DLAN Ticket # GMHA requesting medics from the USS Theodore Roosevelt to assist with clinical staff shortages.
- **On May 28, 2023** at 1102 hours, the Emergency Room experienced a sudden increase in dialysis patients, some of whom were in critical condition. The ER required additional support to care for the 30 patients who needed to be kept in the facility. Despite the aid provided by GUNG staff (DLAN Ticket 10493: 5/27/2023) and Health and Human Services (HHS) National Disaster Medical System (NDMS) staff (DLAN Ticket 10570: 5/28/2023), extra personnel were still necessary to help with the dialysis procedures.
  - At 0830 hours, GMHA ED on divert for ED saturation;
  - At 0930 hours, GRMC ED on divert for ED saturation;
  - At 1123 hours, GMHA has submitted a request for assistance through a DLAN Ticket #1570, seeking support from the HHS in alleviating overcrowding in the Emergency Department. GMHA is in urgent need of additional medical personnel, including nurses, nurse assistants, and ER Technicians, to address the current situation promptly. GMHA is facing a significant challenge due to clinical staff shortages and closures of several clinics caused by problems with water and power supply. This has resulted in a substantial increase in patient admissions to the Emergency Department, including patients requiring hospitalization;
  - At 1311 hours, GMHA received DLAN Ticket #1603 from St. Dominic's requesting Medical Supplies, GMHA provided medical supplies;
  - At 1665 hours, GMHA submitted a DLAN Ticket#10624 requested assistance from

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GWA to fill underground water tank;

- **On May 29, 2023** at 1524 hours, GMHA submitted a DLAN Ticket #1683 requesting assistance from GPA to provide power generation to Island Equipment to refill portable O2 tanks. GMHA requires O2 for patients admitted into the hospital;
- **On May 30, 2023** at 0936 hours, ER requesting to COWS in ER for admitting MDs/FEMA MDs and nurses to use. All comp terminals are being used by GMH nurses/ERTs and other attending physicians;
- **ON May 31, 2023**, DLAN Ticket #10888 Request was submitted for inventory support to GMHA nebulized respiratory meds: 1. albuterol 2.5mg/ 3ml solution 2. ipratropium 0.5mg/ 2.5ml solution 3. ipratropium/ albuterol 0.5mg/3mg solution. Low inventory due to national shortage & increased demand. Quantities are as follows: 1,000 - albuterol 2.5mg/ 3ml solution - 1,000 - ipratropium 0.5mg/ 2.5ml solution 1,000 - ipratropium/ albuterol 0.5mg/3mg solution.
  - At 1208 hours, an Individual was transferred by GFD to SNF Shelter from GW early this morning with no family support. ALL shelterees need to have: 1) 1 family member must/ will be allowed to be in the room to attend & provide care 2) family member needs to bring their food supplies, medications, drinking water, bedsheets/bed linens and toiletries 3) family member must stay in the room and not mingle with the other patients.
- **On June 1, 2023** at 0947 hours, burning smell reported in radiology room 1;
  - At 1204 hours, boiler #1 was transferred to boiler #2. Boiler #1's water was leaking at the back door.
- **On June 05, 2023** at 0842 hours, DLAN Ticket# 11218 saved by RAC-GMH (ESF 8) Guam Memorial Hospital. SNF/ACS requested DPHSS to provide 24/7 caregivers to oversee DPHSS shelter residents who required assistance due to being oxygen-dependent and lacking family support. These residents were unable to return home due to power outages or home damage, resulting in a total of 7 shelter residents at one point. Upon discussion with DPHSS, the matter was escalated to the Division of Senior Citizens, who in turn contacted GMH-SNF staff to refer the case to Adult Protective Services (APS). GMH also took steps to assess the case management status of each patient and engaged their social workers for additional support if needed. DPHSS RAC verified the receipt of the APS referral, and the Division of Senior Citizens (DSC) facilitated the routing of the referral. As of 6/24/2023, DPHSS confirmed their ongoing support for the provision of 24/7 caregiving services for several weeks in response to this situation.

**Expanding Capacity:** SNF B Wing activated to accommodate O2 dependent and underage children in the care of DPHSS. Reported three shelterees under the jurisdiction of DPHSS had no caregivers to assist.

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- **On June 12, 2023** at 1100 hours, GMHA submitted DLAN Ticket #11590 to report major performance issues with 2 each 450 ton chillers. GMHA lost control of physical environment as it pertains to the HVAC system. It has affected the hospital's ability to maintain infection control and a safe working environment for patients and staff;
- **On June 23, 2023** at 1740 hours, The Governor of Guam lifted the emergency on the public water supply shortage.

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### SECTION 3: Improvement Plan

. This Improvement Plan (IP) developed specifically for the Guam Memorial Hospital Authority (GMHA) to make the necessary Tropical Cyclone Response Plan (TCRP) improvements based upon the summarized information contained within this After Action Report (AAR), which derived from feedback from the incident; email messages; chat group messages; and the feedback generated from the Typhoon Mawar “Hot Wash.”

Objective / Capability	Required Improvement / Recommendation	Describe Corrective Action Completed	Primary Responsible Leader(s)	Responsible Department(s)	Start Date	Completion Date
<b>Objective 1: Situational Typhoon Mawar Updates, Reports, Awareness and Preparedness fostered by communications between internal and external partners (e.g., Weather Updates from GHS/OCD, Guam NWS, JIC, GMHA Leadership Team).</b>	<ul style="list-style-type: none"> <li>Continue to utilize and rely upon Chat groups as another effective mode of communications during “all hazards” emergency response and recovery efforts, as it allows us to maintain a virtual Hospital Command Center throughout the event. Coordinate with GEMHCC for information gathering and increased situational awareness. When COR 3 announced on a Friday then administrative staff should secure their areas prior to going home. Potential problem/hazards due to leaks occurred with areas not secured by non-clinical staff.</li> </ul>	<p>Utilize all effective modes of communications during EMP and EOP Activations (including Chat groups).</p> <p>Collaborate with GEMHCC to know operational status related to having the ability to provide their services.</p> <p>During COR 3 announcement remind staff to secure areas before going home</p>	GMHA Leadership Team	All GMHA Divisions/Depts.	May 2023	Ongoing during EOP Activations (Complete 7/14/2023)
<b>Objective 2: Logistical Readiness and Documentation of the same (e.g. Medical Supplies &amp; Equipment, Utility Systems, etc.).</b>	<ul style="list-style-type: none"> <li>Submit DLAN ticket in advance of an impending emergency to mitigate emergency response by requesting to support an event in advance. This includes GEMHCC resource allocation for medical equipment, PPEs, and medication if needed.</li> </ul>	<p>Upon emergency declaration submit DLAN tickets</p>	GMHA Leadership Team	All GMHA Departments/ Units	May 2023	Ongoing during EOP Activations (Complete 7/14/2023)

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### GMHA IMPROVEMENT PLAN (CONT'D)

<b>Objective 3: Continuity of Quality Patient and Resident Care Services in a Safe Environment.</b>	<ul style="list-style-type: none"> <li>Could you please provide an update on the status of our claim? We have noticed that communication can be a bit challenging at times and would appreciate any information you could provide.</li> </ul>	<p>Inform and remind all staff during activation when they are leaving shift, they are not eligible for stand-by pay.</p> <p>Conduct department/unit staff meeting at COR 3. Send out message Communicating employee schedules.</p>	<p>GMHA Leadership Team</p>	<p>All GMHA Departments/Units</p>	<p>May 2023</p>	<p>Ongoing during EOP Activations (Complete 7/14/2023)</p>
<b>Objective 4: Expectant Mothers Shelter for Moms at 38 Weeks Gestation or High Risk Moms at 36 Weeks or more.</b>	<ul style="list-style-type: none"> <li>Expected Mothers Shelter staffing will be flexible staffing two 2 primaries and 3-4 alternates. Expectant Mothers Shelter staffing scheduling will be "flexible" based on the size and numbers of expectant mothers that communicated to the Hospital Command Center.</li> </ul>		<p>GMHA Leadership Team</p>	<p>Applicable Divisions/Depts., Nursing and Education</p>	<p>May 2023</p>	<p>Ongoing during EOP Activations (Complete 7/14/2023)</p>
<b>Objective 5: Maintenance of a safe and secure environment of care at GMH and SNF.</b>	<ul style="list-style-type: none"> <li><i>Policy 107: Emergency System for Advanced Registration – Volunteer Health Professionals (ESAR-VHP) should update to include Nursing Orientees.</i></li> </ul>	<p>Edit Policy107 ESAR-VHP to add nursing orientees.and develop and implement a Float Policy during emergencies.</p>	<p>GMHA Leadership Team</p>	<p>Applicable Divisions/Depts., Nursing</p>	<p>May 2023</p>	<p>Ongoing during EOP Activations Not complete</p>
<b>Objective 6: Tropical Cyclone Response Plan (TCRP) Just-In-Time (JIT) Training.</b>	<ul style="list-style-type: none"> <li>Patients can be transferred either horizontally or vertically. Reconvene training prioritization</li> </ul>	<p>Conduct patient transfer training</p>	<p>Safety</p>	<p>Divisions/Depts., Nursing and Education</p>	<p>May 2023</p>	<p>Ongoing training</p>



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### APPENDIX A: ACRONYMS

#### ACRONYMS

Acronym	Meaning
AAR/IP	After Action Report/Improvement Plan
ASPR	Administration for Strategic Preparedness and Response
ARC	American Red Cross Guam Chapter
USACE	Army Corps of Engineers
CDC	Centers for Disease Control
CCU	Consolidated Commissions on Utilities
COR	Condition of Readiness
CBRNE/WMD	Chemical, Biological, Radiological, Nuclear and Explosives/Weapons of Mass Destruction
DOAg	Department of Agriculture
DHS	Department of Homeland Security
FEMA	Federal Emergency Management Agency
DPHSS	Department of Public Health and Social Services
EMP	Emergency Management Plan
EOC	Emergency Operations Center
EOP	Emergency Operations Plan
ESF8	Emergency Support Function 8
FBI	Federal Bureau of Investigation
FSE	Full Scale Exercise/Event
GBHWC	Guam Behavioral Health and Wellness Center
GDOE	Guam Department of Education
GEMHCC	Guam Emergency Management Healthcare Coalition
GFD	Guam Fire Department
GIAA	Guam A.B. International Airport Authority
GHS/OCD	Guam Homeland Security/Office of Civil Defense
GHRA	Guam Hotel and Restaurant Association
GMHA	Guam Memorial Hospital Authority
GMH	Guam Memorial Hospital
GUNG	Guam National Guard
GPD	Guam Police Department
GRMC	Guam Regional Medical Center
GVB	Guam Visitors Bureau
HICS	Hospital Incident Command/Center System
IC	Incident Commander
MCP	Mass Casualty Plan
MCOG	Mayor's Council of Guam
NWS	National Weather Service
O2	Oxygen
PAG	Port Authority of Guam
SNF/ACS	Skilled Nursing Facility/Alternate Care Site
TCRP	Tropical Cyclone Response Plan

## **Health Care Provider After Action Report/Improvement Plan**

End of Report.